

Jetty Road

Christmas Window Competition



TERMS AND CONDITIONS – Jetty Road Christmas Window competition

1 Introduction

- 1.1 Participation in this promotion and information regarding redemption of any prize, forms part of these terms and conditions.
- 1.2 By submitting an entry into this promotion, entrant's warrant that they have read, understood and agree to be bound by these terms and conditions.
- 1.3 A copy of these terms and conditions can be obtained from the competition website jettyroadglenelg.com.au/window-comp

2 Privacy and Collection Notice

This notice explains how the promoter and its affiliates ("We") manage your personal information and complaints. More information can be found on our Privacy Policy at <https://www.holdfast.sa.gov.au/privacy>.

- 2.1 We will use your personal information primarily to conduct the competition, advise if you are a winner, and provide information about the products and services you have requested offered by us and our affiliate retailers.
- 2.2 Where required by law, we may disclose your personal information to a third party. We may also disclose your information to a third party if needed to deliver your prize in the event you win one.
- 2.3 Our Privacy Policy sets out how you can access and make a request to correct your personal information we may hold about you, or to make a privacy complaint, and how we will deal with the complaint.
- 2.4 By entering this competition you agree to receive the Jetty Road monthly consumer e-newsletter and electronic communications.
- 2.5 You may contact us by email at: hello@jettyroadglenelg.com or by post: PO Box 19, Brighton SA 5048 or delivery to the Brighton Civic Centre, 24 Jetty Road, Brighton SA 5048.
- 2.6 This promotion runs from 9am (CST) on Friday 28 November 2025 to 5.00pm (CST) on Monday 22 December 2025 (Promotion Period).

3 Eligibility

- 3.1 This promotion is open to all Australian residents who are a customer of a Participating Retailer.
- 3.2 Directors, officers, management, suppliers and their employees (and the Immediate families of directors, officers, management, suppliers and employees) of the Promoter or of its related bodies corporate or agencies are ineligible to enter the Promotion. 'Immediate families' means any of the following: spouse (including same sex spouse), ex-spouse, de-facto spouse, child or step-child (whether natural or by adoption), parent, stepparent, natural or adopted sibling, whether or not they live in the same household as the director, officer, manager, employee or contractor.
- 3.3 Retailers and staff of retailers who are participants in the promotion are ineligible to enter the competition.
- 3.4 If the entrant is under the age of 18 years, the prize will be awarded to the winner's nominated parent or guardian.

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4 Method of entry

4.1 To enter the competition customers simply:

- (a) Scan the QR code (or manually enter the web address in an internet search bar) to be taken to the competition website.
- (b) Submit an entry via the online entry form and complete all required fields.

4.2 Entry into this competition is unlimited

4.3 The promoter reserves the right to verify the validity of entries and participants when required

5 Draws

5.1 The winner will be drawn at 10am on Tuesday 23 December 2025. The winner will be determined via a random draw from an online electronic drawing system for the window that receives the most votes

5.2 The winner will be announced on the Jetty Road Facebook page and contacted by phone after the draw has taken place and will also be notified in writing within 7 days of the draw. The winner's details (first initial, last name, postcode) will be published on the Jetty Road Facebook page (<https://www.facebook.com/jettyrdglenelg>) within 30 days of the draw.

6 Prize

6.1 A family pass to Cirque Alice - An acrobatic adventure in Wonderland

6.2 The prize is not transferable, redeemable or exchangeable for cash.

6.3 The promoter does not warrant the acceptable quality, suitability and/or fitness for purpose of any goods and/or services awarded as a prize.

6.4 The prize is subject to the terms and conditions of the individual provider of the prize.

6.5 Any ancillary costs associated with redeeming a prize are not included.

6.7 Should the winner reside outside of South Australia, collection and/or delivery of the prize will be the responsibility of the winner.

6.7 If the prize (or part of any prize) is unavailable, the promoter, in its discretion, reserves the right to substitute that prize (or that part of the prize) to equal value, subject to any written directions from a regulatory authority.

7 Notification

7.1 The promoter will publish the results of the promotion on the Jetty Road, Glenelg website after the prize winner has been drawn. The winner will be contacted via phone and in writing and permission will be requested to advertise their first name on the Jetty Road, Glenelg website.

8 Prize collection

8.1 The prize winner will be asked to arrange to collect the prize at a suitable location within Jetty Road Glenelg.

8.2 Unclaimed prize draw: The prize winner will be allowed 14 days to claim their prize. The winner of the unclaimed prize draw will be notified within 7 days of the draw in writing.

8.4 The winner's details of the unclaimed prize draw (first initial, last name, postcode) will be published on the Jetty Road website within 30 days of the draw.

8.5 A redraw of the unclaimed prize will take place if the winner does not claim the prize. The re-draw winner will be contacted via phone and in writing permission will be requested to advertise their first name on the Jetty Road, Glenelg website. The name of the redraw winner will be published on the Jetty Road website.

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9 Publicity materials

9.1 By entering this promotion, entrants accept that a picture, along with the winner's name, may be requested for publication in local and regional media as part of the competition.

10 Release and indemnity

10.1 The promoter accepts no responsibility for the prize once the winner has collected.

10.2 The promoter and its associated agencies and companies will not be liable for any loss or damage whatsoever which is suffered (including but not limited to direct or consequential loss), or for personal injury or death suffered or sustained in connection with this competition or as a result of taking or using any prize, except for any liability which cannot be excluded by law.

10.4 This promotion is in no way sponsored, endorsed or administered by or associated with Facebook.

11 Termination of Promotion

11.1 The promoter reserves the right to vary the terms of, or cancel, this Promotion at any time without liability to any entrant or other person, subject to applicable laws.

12 Decisions final

12.1 The promoter, at its sole discretion, may accept entries with errors and omissions.

12.2 If there is a dispute as to the identity of an entrant, the promoter reserves the right, in its sole discretion, to determine the identity of the Entrant.

12.3 The promoter's decision relating to the promotion and/or redemption of the prizes is final and no discussions or correspondence with entrants or any other person will be entered into.