





# Agenda

Alwyndor Management Committee

# **NOTICE OF MEETING**

Notice is hereby given that a meeting of the Alwyndor Management Committee will be held in the

Boardroom - Alwyndor 52 Dunrobin Road, Hove

23 April 2025 at 6.30pm

**Paniela Jackson** Chief Executive Officer

City of Holdfast Bay



#### 1. Opening

The Chairperson, Mr K Cheater will declare the meeting open at 6.30pm.

#### 2. Kaurna Acknowledgement

We acknowledge Kaurna people as the traditional owners and custodians of this land.

We respect their spiritual relationship with country that has developed over thousands of years, and the cultural heritage and beliefs that remain important to Kaurna People today.

#### 3. Apologies

- 3.1 Apologies received Ms Joanne Cottle
- 3.2 Absent

#### 4. Declaration Of Interest

If a Committee Member has an interest (within the terms of the Local Government Act 1999) in a matter before the Committee they are asked to disclose the interest to the Committee and provide full and accurate details of the relevant interest. Committee Members are reminded to declare their interest before each item.

Attachment 1

#### 5. Confirmation Of Minutes

That the minutes of the Alwyndor Management Committee meeting held on 27 March 2025 be taken as read and confirmed.

#### 6. Review of Action Items

- 6.1 Action Items
- 6.2 Annual Work Plan 2025

#### 7. Reports/Items of Business

7.1 General Manager's Report (Report No: 07/25)

#### 8. Items in Confidence

8.1 General Managers Report (Report No: 08/25)

Pursuant to Section 87(10) of the *Local Government Act 1999* the Report attached to this agenda and the accompanying documentation is delivered to the Alwyndor Management

Committee upon the basis that the Committee considers the Report and the documents in confidence under Part 3 of the Act, specifically on the basis that the Committee will receive, discuss or consider:



- d. commercial information of a confidential nature (not being a trade secret) the disclosure of which could reasonably be expected to prejudice the commercial position of the person who supplied the information, or to confer a commercial advantage on a third party; and would, on balance, be contrary to the public interest.
- 8.2 Quarterly Finance Report (Report No: 09/25)

Pursuant to Section 87(10) of the *Local Government Act 1999* the Report attached to this agenda and the accompanying documentation is delivered to the Alwyndor Management Committee upon the basis that the Committee considers the Report and the documents in confidence under Part 3 of the Act, specifically on the basis that Committee will receive, discuss or consider:

- d. commercial information of a confidential nature (not being a trade secret) the disclosure of which could reasonably be expected to prejudice the commercial position of the person who supplied the information, or to confer a commercial advantage on a third party; and would, on balance, be contrary to the public interest.
- 8.3 Finance Report Budget 2025/26 (Report No: 10/25)

Pursuant to Section 87(10) of the *Local Government Act 1999* the Report attached to this agenda and the accompanying documentation is delivered to the Alwyndor Management Committee upon the basis that the Committee considers the Report and the documents in confidence under Part 3 of the Act, specifically on the basis that Committee will receive, discuss or consider:

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- 9. Urgent Business Subject to the Leave of the Meeting
- 10. Date and Time of Next Meeting

The next meeting of the Alwyndor Management Committee will be held on **Thursday 29 May 2025** in Boardroom, Alwyndor Aged Care, 52 Dunrobin Road, Hove or via audio-visual telecommunications.

11. Closure

Pamela Jackson
Chief Executive Officer

#### Item 6.1 – Action items

#### Non – confidential

Action	Meeting	Agenda Item	Action Required	Responsibility	Due	Current Status
No.					Date	
		Nil				

#### Confidential

No.	Meeting	Confidential matter or agenda item	Action Required	Responsibility	Due Date	Current status
81	26/9/24	8.1.2 Risk Framework Update Risk 7	8.1.2 Risk Framework Update Risk 7 re Penetration testing and implementation. Update on implementation progress of cyber security framework as well as understanding current risk exposures and timelines to address key risks	BDP	April 2025	Alwyndor ICT Exec Manager has engaged with the CoHB ICT team and reviewed this matter, the update report forms Item 8.1.2 on the 23 April 2025 agenda.
82	27/04/25	8.1.2 S@H presentation	Financial modelling: Update modelling and share with Chair for inclusion in 25/26 Budget	RM	April 2025	Modelling updated and provided to the Chair.

#### AMC Actions

Alwyndor Management Committee Self Assessment Action list								
Item								
No.	Item	Responsibility	Action	<b>Current Status</b>				
	Nil							



# Workplan 2025

	13 Feb	27 March (special focus)	23 April	29 May	June	31 July	August	25 Sept	30 October (special focus)	27 November	December
GM Report:  current issues  emerging risks  industry developments  financial impacts/issues  clinical / critical incident  matters of strategic importance	Yes	<ul> <li>Budget         parameters,         assumptions,         priorities</li> <li>Aged Care         Reform         overview 2025</li> </ul>	Yes	Yes	No meeting	Yes	No meeting	Yes	TBA	Yes	No meeting
Project reports:  • Strategic Project Updates	Employment Hero		As relevant – current projects	As relevant – current projects		As relevant – current projects		As relevant – current projects		As relevant – current projects	
<ul> <li>Strategic:</li> <li>Review Strategic direction and priorities</li> <li>Key strategic initiatives for year ahead</li> </ul>				Strategy: achievements direction, priorities and initiatives						projects.	
Business Updates:     Deep dive into key areas of business focussing on performance, operational risks, focus on Reform Agenda.		Reform: Support at Home	Reform: Residential Corporate	Reform: Support at Home		Reform TBA		Reform TBA	Reform TBA		
Client Focus:  Client feedback Reporting from Consumer Advisory Bodies	Client feedback			Consumer Advisory Bodies report		Client feedback				Consumer Advisory Bodies report	
Performance:  KPI review  Reporting from Quality Care Advisory Body (QCAG)				Performance report Q2 & Q3 FY24/25 Quality Care Advisory Group report.		Performance report Q4 FY24/25				Performance Report Q1 FY25/26  Quality Care Advisory Group report. Louise Watson to attend.	
Risk & assurance:  • Enterprise risk review  • Risk Appetite Statement  • WHS reporting  • Legislative Compliance  • Annual Statement of Compliance	Legislative Compliance		Work Health & Safety					Enterprise Risk Review – refresh Risk Appetite Statements		Work Health & Safety	
Financials:  • Annual budget (including capex and asset management plan)  • Long Term Financial Plan  • Investments review  • Annual Financial Statements and Audit  • Quarterly financial performance	Quarterly financial performance		Quarterly financial performance  Draft Budget	Annual budget (including capex and asset management plan)  Long Term Financial Plan  EOFY Reporting process  External Audit Plan		Quarterly financial performance (April-June 24)		Annual Financial Statement Review		Quarterly financial performance Investments review (Ord Minnette) Prudential Review Annual Statement of Compliance	
Policy Review and Approval	As required		As required	As required		As required		As required		As required	



# ITEM 4 ATTACHMENT 1



#### **Committee Members - Register of Interests**

The purpose of this register is to effectively identify, disclose and manage any actual, potential or perceived conflicts of interest in order to protect the integrity of Alwyndor Management Committee and manage risk.

Name of Committee Member	Description of interest	Date when disclosure given to the Committee
Kim Cheater	<ul> <li>Board and Committee Appointments</li> <li>Member, Advisory Board, Southern Cultural Immersion (Kaurna owned business operating Living Kaurna Cultural Centre at Warriparinga)</li> <li>Advisory Board, SARAH Group (and Chair of Audit, Risk and IT Committee)</li> <li>Council Member, Flinders University of South Australia</li> <li>Chair, Advisory Board, Flinders University College of Government, Law &amp; Business</li> <li>Independent Chair, Audit Risk Finance and Investment Committee, Minda Inc</li> <li>Board Member, ReturntoWorkSA</li> <li>Board of RAA Group</li> <li>Board of RAA Insurance</li> <li>Non-Executive Director to the Board of Australian Unity Limited</li> </ul>	15/12/2022
	<ul> <li>Qualifications</li> <li>Fellow, Australian Institute of Company Directors</li> <li>Fellow, Chartered Accountants Australia and NZ</li> <li>Bachelor Economics (Major Accounting), Flinders University</li> </ul> Noting: My wife is the Member for Boothby in the Australian House of Representatives.	
Cr Susan Lonie	Board and Committee Appointments  Member of Holdfast Bay Council. Alwyndor Management Committee.  Qualifications Qualifications Qualifications Bachelor of Nursing, Graduate Diploma in Intensive Care Nursing and Bachelor of Laws (Hons). (Please note I am not currently a Registered Nurse.)	



Alwyndor Management Committee

Name of Committee Member	Description of interest	Date when disclosure given to the Committee
Cr Robert Snewin	<ul> <li>Board and Committee Appointments</li> <li>GDCC Board and Chairman of Sponsorship and Fundraising</li> <li>Treasurer of the Rural Media Communicators SA/NT</li> <li>Councillor at the Royal Agricultural and Horticultural Society of SA</li> <li>Member of Holdfast Bay Council.</li> <li>Alwyndor Management Committee</li> <li>Qualifications</li> <li>Dip. Marketing and FAICD</li> </ul>	
Judy Searle	Board and Committee Appointments  Queensland Civil and Administrative Tribunal - Medical Practitioner Panel - assessor Griffith University School of Medicine – Professor Chair of the Northern Adelaide Local Health Network (NALHN) Governing Board Member Clinical Governance Advisory Committee, Aust Commission Safety & Quality in Health Care Member University of Adelaide Ageing & Community Services Industry Advisory Board  Qualifications BMBS FRANZCOG(ret) GDPH MD GCTE PCM GAICD	Updated Sept 2024
Jo Cottle	<ul> <li>Board and Committee Appointments</li> <li>Work for Carers SA – Carers SA utilises Alwyndor's services for residential respite and in home respite services – all via short term contracts at market rates</li> <li>Chair of NFP Discussion Group – Chartered Accountants Australia &amp; NZ</li> <li>Director of Careworks SA &amp; NT (a small SA NFP)</li> <li>Director of Community Living Project (medium NFP providing disability support services)</li> </ul>	Oct 2024



Alwyndor Management Committee

Name of Committee Member	Description of interest	Date when disclosure given to the Committee
	Qualifications	
	Fellow, Chartered Accountants Australia and NZ	
	Graduate – Australian Institute of Company Directors	
	Bachelor of Commerce and Bachelor of Business (Commercial Law)	
Lorraine	Board and Committee Appointments	
Sheppard	Finance Committee, Royal Flying Doctor Service – Central ops	March
	Non-executive director The Benevolent Society	2024
	Non-executive director and Chair, Finance Audit and Risk Committee, The Women's Club	update
	Professor of Physiotherapy and Health Care Administration	Oct 2024
	Qualifications	
	B App Sc (Physiotherapy) MBA PhD FAICD CA	
John O'Connor	Board and Committee Appointments	Sept 2024
	<ul> <li>Governing Board Member, Yorke and Northern Local Health Network (YNLHN)</li> </ul>	
	Chair, YNLHN Finance and Performance Committee	
	<ul> <li>External Member, Dept for Child Protection – Finance Management Committee</li> </ul>	Feb 2025
	Qualifications	
	Fellow – CPA Australia	
	Graduate, Australian Institute of Company Directors	

City of Holdfast Bay AMC Meeting: 23/04/2025

Report No: 07/25

**Item No:** 7.1

**Subject:** General Manager Report

**Date:** 23 April 2025

Written by: Beth Davidson-Park

General Manager

#### **Summary**

This report is to update and inform the Alwyndor Management Committee (AMC) regarding items, initiatives and issues of relevance to Alwyndor business specifically and to the aged care sector more generally.

#### Recommendation

**That the Alwyndor Management Committee:** 

1. Note the Aged Care Reform update.

#### 7.1.1 Aged Care Reform Update

As AMC are aware the reform agenda for aged care continues to roll out. We have developed a one page summary (Attachment 1) which we have annotated to note our progress in each area. For context included is the full Department of Health & Ageing (DOHA) Roadmap. (Attachment 2).



# ITEM 7.1.1 ATTACHMENT 1

# Aged Care Reform Implementation\*

## 2025

### 1 Funding Award Wage Increases for Aged Care Workers

WHO: All aged care services

WHAT: Award wage increases commence for many aged care workers; this reform is part of broader efforts to address issues identified in the Royal Commission into Aged Care Quality and

WHEN: From January.

Work value Stage 3 completed 1 March 2025, next payment due from 1 October 205

#### 2. Support at Home Pricing Guidance Published

WHO: Support at Home

WHAT: A pricing framework with outlined methodology for setting unit prices for various services. Maximum pricing caps will

WHEN: March 2025.

Initial pricing survey outcomes received March 2025, pricing framework remains pending.

#### 3. Expansion of the National Aged Care Mandatory **Quality Indicator Program**

WHO: Residential Aged Care

WHAT: To include enrolled nurses, allied health and lifestyle staffing measures in residential aged care.

WHEN: April 2025

The introduction of three new staffing indicators will expand the National Quality Indicators to 14.

Data collection commenced to capture new requirements from 1 April 2025.

#### **4 Residential Care Services List**

WHO: Residential aged care

WHAT: This list explains what care and services aged care homes must provide to all permanent and respite residents. It will replace the current Schedule 1 of the Quality of Care Principles 2014 –the Schedule of Specified Care and Services, under the New Aged Act. WHEN: July 2025.

Review of the new Residential Care Services List, ensuring we remain compliant while introducing any new requirements.

**Pending further information** 



#### 5. New Aged Care Act

WHO: All aged care services

WHAT: The Aged Care Act encompasses the new Strengthened Quality Standards as of 1 July 2025.

WHEN: July 2025

An action plan is currently being developed to identify new requirements.

**Underway** 

#### 6. Support at Home

WHO: Support at Home

WHAT: Replaces Home Care Packages Program and Short-Term Restorative Care Program. The Commonwealth Home Support Program to transition to Support at Home program no earlier than 2027

WHEN: July 2025

Project underway commenced and regularly reported to

A deep dive workshop held with AMC in March 2025. National Quality Indicators to commence July 2026.

#### 7 Revised Quality Standards

WHO: All aged care services

WHAT: To ensure that aged care services are person-centred, safe and effective, while prioritising the dignity, rights and well-being of older Australians.

WHEN: July 2025.

Establish an action plan for implementing the new Standards to include:

- Updating policies & processes
- Identify competency-based training requirements as noted in the new standards: Commenced
- Establish a Food & Dining group: Commenced
- Reablement: Complete: new groups and classes evolving to expand our offerings.

#### 8 New Compliance rating algorithm reflecting regulatory reforms

WHO: Residential aged care

WHAT: The compliance algorithm influences the Star Ratings of aged care services by assessing adherence to regulatory standards. WHEN: July 2025

- Integration with Star Ratings influences the star ratings by assessing adherence to standards. Non-compliance can lead to lower star ratinas.
- Enhanced monitoring Will systematically evaluate compliance
- Improved transparency by reflecting compliance status in the Star Ratings
- Alignment with Regulatory Reforms This algorithm will align with broader regulatory reforms.

#### **Current rating 3 stars**

(Updated 4 October 2024) Goal: Maintain 3-4 star rating



#### 9. New Aged Care Regulatory Model Commences

WHO: All aged care services

WHAT: The Government is implementing a new aged care regulatory model alongside the new Aged Care Act. WHEN: July 2025

- **Provider Registration:** providers delivering government-
- funded aged care services are required to register under the new model. Existing providers are automatically deemed as registered.
- Regular Renewal: providers must renew their registrations periodically, ensuring ongoing compliance with standards.
- Strengthened Quality Standards
- Code of Conduct compliance
- Financial & Prudential Standards: new financial & prudential standards – proposal under consultation
- Worker Screening Requirements: aged care workers must meet specific screening requirements.

## 10. Refundable Accommodation Deposit retention and Daily Accommodation Payment Indexation

WHO: All aged care services

WHAT: National pricing schedules across the sector. Strengthening compliance to ensure timely refunds.

WHEN: July 2025

Refundable Accommodation Deposit (RAD) and Contribution (RAC) Retention: providers will retain a portion of all RADs or RACs for residents entering from 1 July 2025. The retention rate will be 2% per annum and deducted monthly.

Daily Accommodation Payment (DAP) Indexation: providers will index DAPs for new residents entering from 1 July 2025. Indexation will occur twice per year in line with the Age Pension.

## 11. Higher Living Everyday Living Fee

WHO: Residential aged care services

WHAT: The Australian Government is replacing the Extra Service Fee and Additional Service Fee. Residents and providers will agree to additional optional goods and services.

WHEN: July 2025

A plan of goods and services that are of a higher quality than the standard already provided at Alwyndor is to be established by 1 July 2025.

\*Format follows the ACQSC Roadmap

NB the Reform agenda is underpinned by the DoHA Digital

Action Plan Aged Care Data & Digital Strategy Outcome 3, Priority 6 **Government Provider Management System** 

Data and digital roadmap: digital changes in aged care in 2025

ICT team working to ensure reporting requirements are met before October 2025.

Underway







Underway







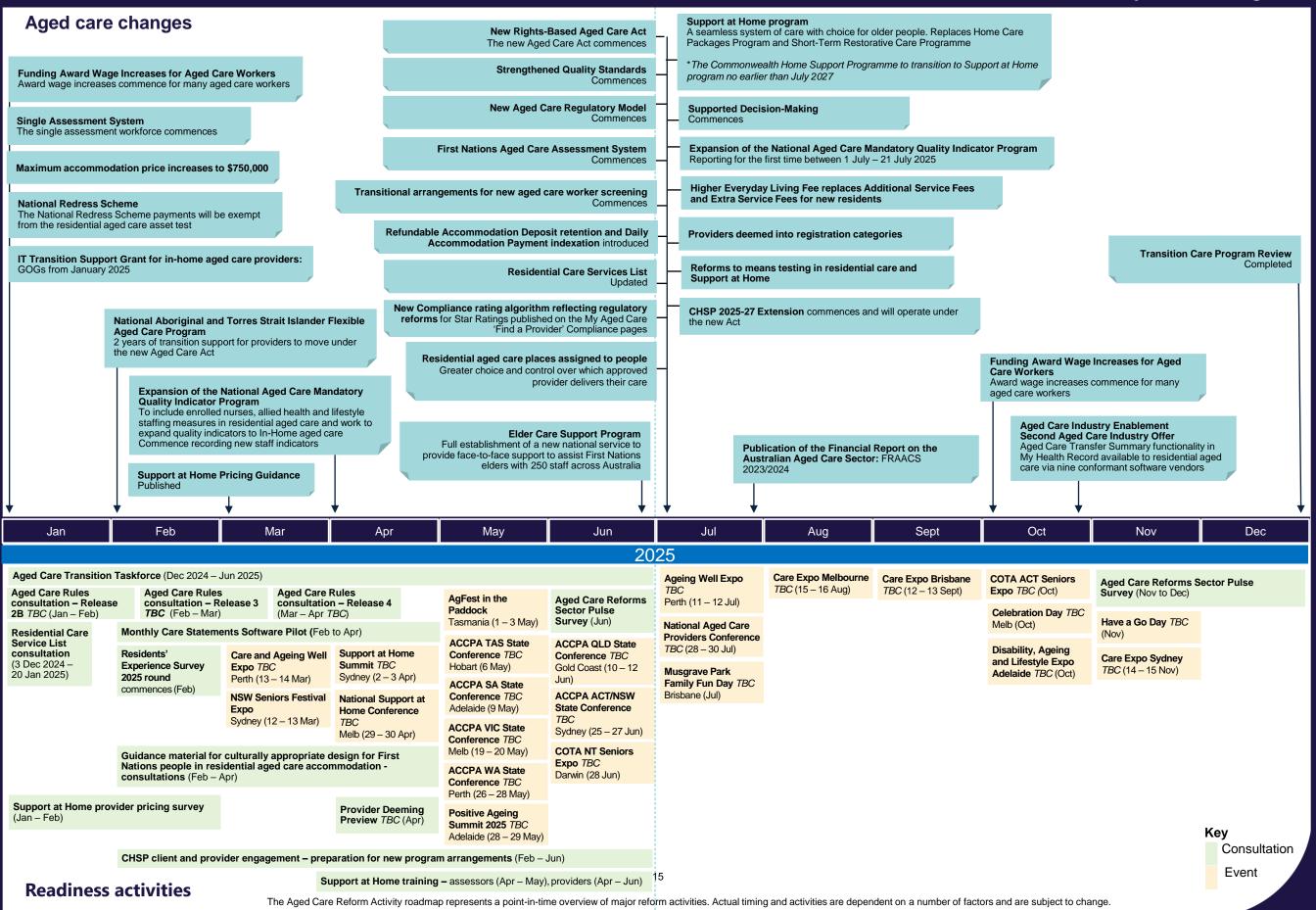


# ITEM 7.1.2 ATTACHMENT 2

# **Aged Care Reform Activity Jan to Dec 2025**

Version: V5.0

Last updated: 10 December 2024
Subject to change

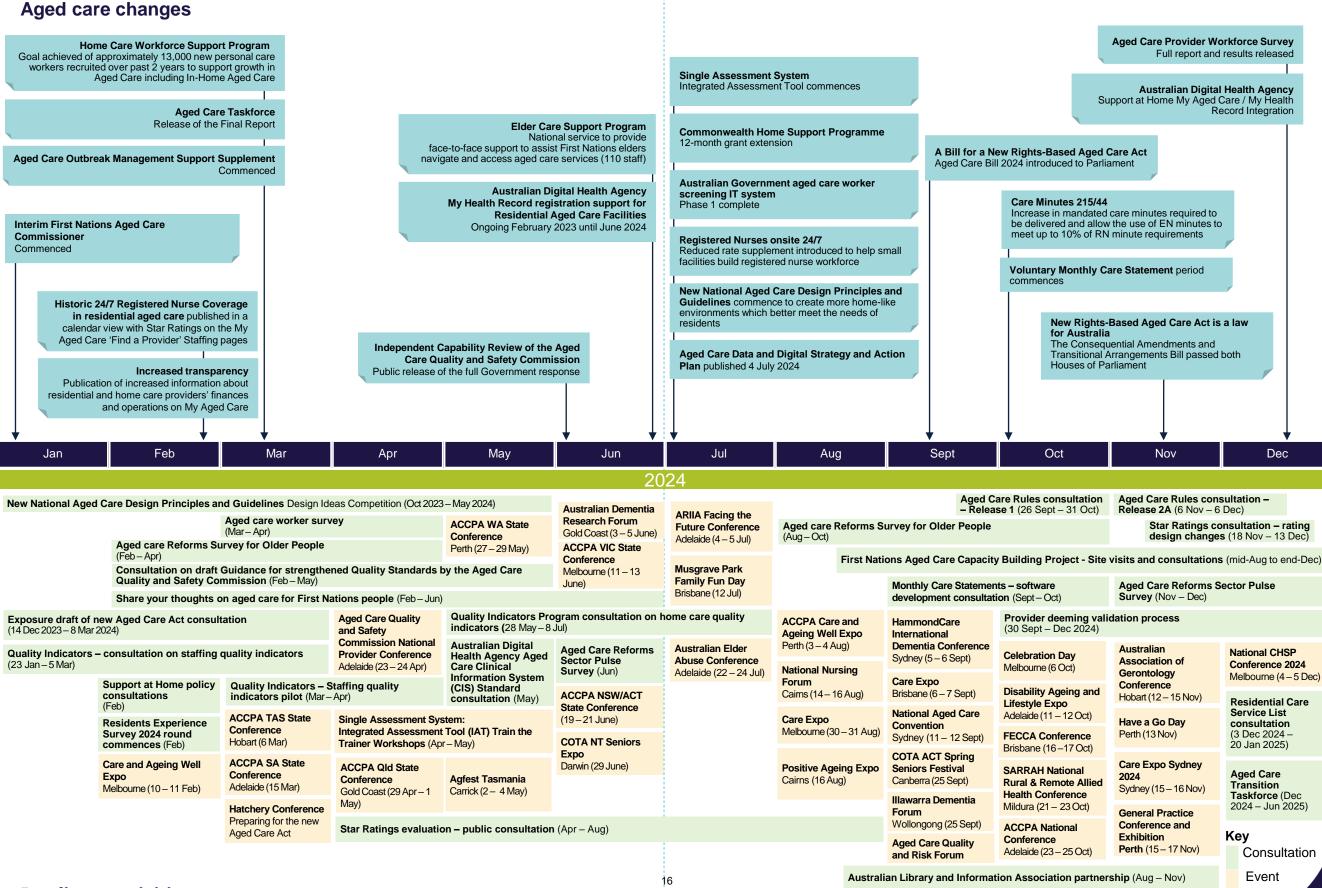


# **Aged Care Reform Activity Jan to Dec 2024**

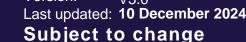
Version: V5.0

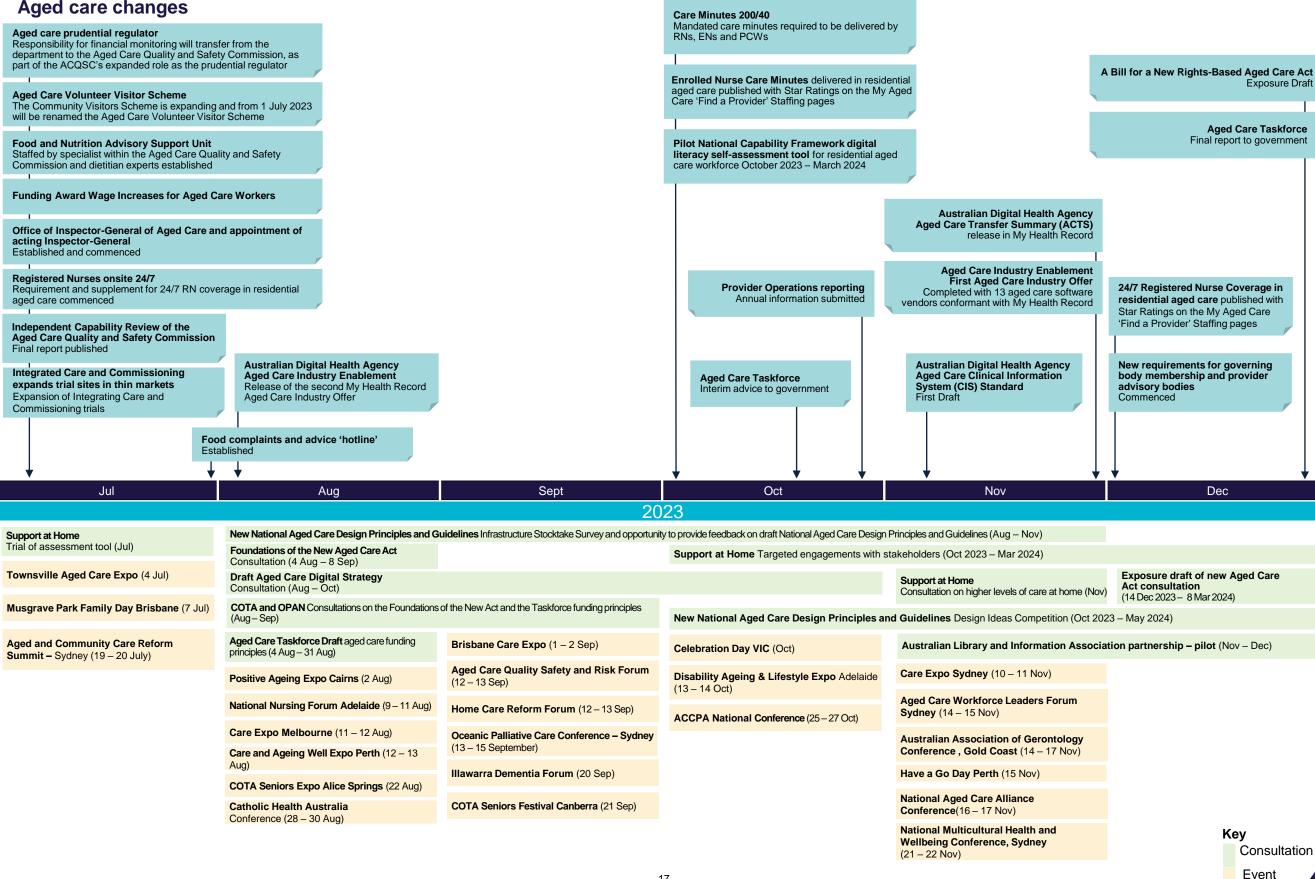
Last updated: 10 December 2024

Subject to change



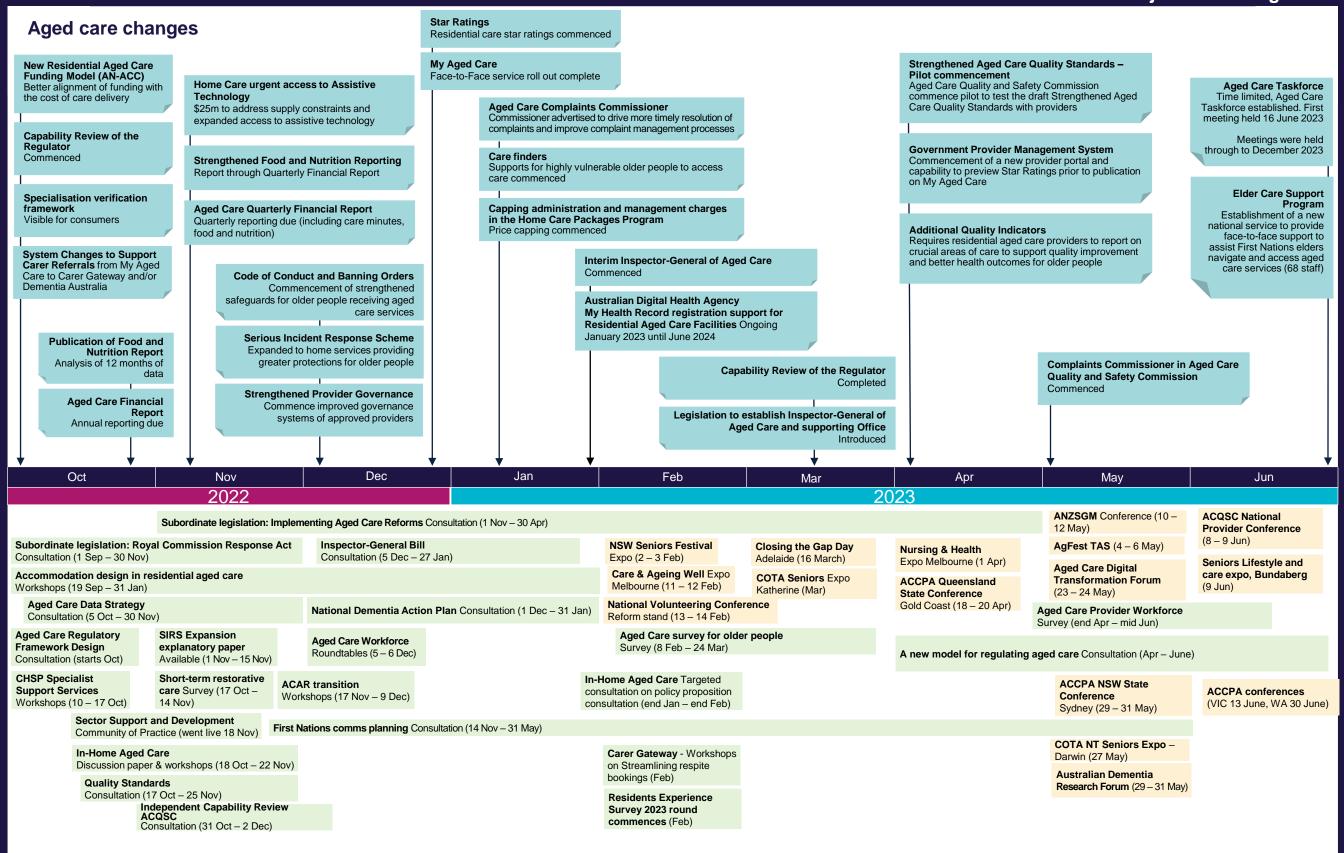
# **Aged Care Reform Activity Jul to Dec 2023**





# **Aged Care Reform Activity to 30 June 2023**

Version: V5.0
Last updated: 10 December 2024
Subject to change



Key Consultation

Event

City of Holdfast Bay

AMC Meeting: 23/04/25 Report No: 08/25

## **ITEM NUMBER: 8.1**

## **CONFIDENTIAL REPORT**

### GENERAL MANAGER REPORT

Pursuant to Section 87(10) of the Local Government Act 1999 the Report attached to this agenda and the accompanying documentation is delivered to the Alwyndor Management Committee upon the basis that the Alwyndor Management Committee consider the Report and the documents in confidence under Part 3 of the Act, specifically on the basis that Alwyndor Management Committee will receive, discuss or consider:

- d. commercial information of a confidential nature (not being a trade secret) the disclosure of which
  - could reasonably be expected to prejudice the commercial position of the person who supplied the information, or to confer a commercial advantage on a third party; and
  - ii. would, on balance, be contrary to the public interest;
    Recommendation Exclusion of the Public Section 90(3)(d) Order

#### Recommendation - Exclusion of the Public - Section 90(3) Order

- That pursuant to Section 90(2) of the Local Government Act 1999 Alwyndor Management Committee hereby orders that the public be excluded from attendance at this meeting with the exception of the General Manager and Staff in attendance at the meeting in order to consider Report No 08/25 in confidence.
- 2. That in accordance with Section 90(3) of the *Local Government Act 1999*Alwyndor Management Committee is satisfied that it is necessary that the public be excluded to consider the information contained in Report No: 08/25, General Manager's Report Confidential on the following grounds:
  - d. pursuant to section 90(3)(d) of the Act, the information to be received, discussed or considered in relation to this Agenda Item is commercial information of a confidential nature (not being a trade secret) the disclosure of which could reasonably be expected to confer a commercial advantage on a third party.

In addition, the disclosure of this information would, on balance, be contrary to the public interest. The public interest in public access to

City of Holdfast Bay

AMC Meeting: 23/04/25 Report No: 08/25

the meeting has been balanced against the public interest in the continued non-disclosure of the information. The benefit to the public at large resulting from withholding the information outweighs the benefit to it of disclosure of the information.

3. The Alwyndor Management Committee is satisfied, the principle that the meeting be conducted in a place open to the public, has been outweighed by the need to keep the information or discussion confidential.

AMC Meeting: 23/04/2025 Report No: 09/25

# **ITEM NUMBER: 8.2**

## **CONFIDENTIAL REPORT**

### FINANCE REPORT

Pursuant to Section 87(10) of the Local Government Act 1999 the Report attached to this agenda and the accompanying documentation is delivered to the Alwyndor Management Committee Members upon the basis that the Alwyndor Management Committee consider the Report and the documents in confidence under Part 3 of the Act, specifically on the basis that Alwyndor Management Committee will receive, discuss or consider:

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  - ii. would, on balance, be contrary to the public interest;

Recommendation – Exclusion of the Public – Section 90(3) Order

- 1. That pursuant to Section 90(2) of the *Local Government Act 1999* Alwyndor Management Committee hereby orders that the public be excluded from attendance at this meeting with the exception of the General Manager and Staff in attendance at the meeting in order to consider Report No 09/25 Quarterly Finance Report Confidential in confidence.
- 2. That in accordance with Section 90(3) of the *Local Government Act 1999* Alwyndor Management Committee is satisfied that it is necessary that the public be excluded to consider the information contained in Report No: 09/25, Quarterly Finance Report Confidential on the following grounds:
  - d. pursuant to section 90(3)(d) of the Act, the information to be received, discussed or considered in relation to this Agenda Item is commercial information of a confidential nature (not being a trade secret) the disclosure of which could reasonably be expected to confer a commercial advantage on a third party.

In addition, the disclosure of this information would, on balance, be contrary to the public interest. The public interest in public access to the

City of Holdfast Bay

AMC Meeting: 23/04/2025 Report No: 09/25

meeting has been balanced against the public interest in the continued non-disclosure of the information. The benefit to the public at large resulting from withholding the information outweighs the benefit to it of disclosure of the information.

3. The Alwyndor Management Committee is satisfied, the principle that the meeting be conducted in a place open to the public, has been outweighed by the need to keep the information or discussion confidential.



City of Holdfast Bay

AMC Meeting: 23/04/2025 Report No: 10/25

# **ITEM NUMBER: 8.3**

## **CONFIDENTIAL REPORT**

# Alwyndor Budget 2025/26 draft

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- d. commercial information of a confidential nature (not being a trade secret) the disclosure of which
  - i. could reasonably be expected to prejudice the commercial position of the person who supplied the information, or to confer a commercial advantage on a third party; and
  - ii. would, on balance, be contrary to the public interest.

Recommendation – Exclusion of the Public – Section 90(3) Order

- That pursuant to Section 90(2) of the Local Government Act 1999 Alwyndor Management Committee
  hereby orders that the public be excluded from attendance at this meeting with the exception of the
  General Manager and Staff in attendance at the meeting in order to consider Report No 10/25 Finance
  Report Confidential in confidence.
- 2. That in accordance with Section 90(3) of the *Local Government Act 1999* Alwyndor Management Committee is satisfied that it is necessary that the public be excluded to consider the information contained in Report No: 10/25, Finance Report Confidential on the following grounds:
  - d. pursuant to section 90(3)(d) of the Act, the information to be received, discussed or considered in relation to this Agenda Item is commercial information of a confidential nature (not being a trade secret) the disclosure of which could reasonably be expected to confer a commercial advantage on a third party.
    - In addition, the disclosure of this information would, on balance, be contrary to the public interest. The public interest in public access to the meeting has been balanced against the public interest in the continued non-disclosure of the information. The benefit to the public at large resulting from withholding the information outweighs the benefit to it of disclosure of the information.
- 3. The Alwyndor Management Committee is satisfied, the principle that the meeting be conducted in a place open to the public, has been outweighed by the need to keep the information or discussion confidential.