



Alwyndor Management Committee

NOTICE OF MEETING

Notice is hereby given that a meeting of the Alwyndor Management Committee will be held in the Boardroom, Alwyndor, 52 Dunrobin Road, Hove.

Thursday 23 February 2023 at 6.30pm

Roberto Bria
CHIEF EXECUTIVE OFFICER

AGENDA

Alwyndor Management Committee Agenda

1. OPENING

The Chairperson, Mr K Cheater will declare the meeting open at 6.30 pm.

2. KAURNA ACKNOWLEDGEMENT

We acknowledge Kurna people as the traditional owners and custodians of this land.

We respect their spiritual relationship with country that has developed over thousands of years, and the cultural heritage and beliefs that remain important to Kurna People today.

3. APOLOGIES

3.1 Apologies received

3.2 Absent

4. DECLARATION OF INTEREST

If a Committee Member has an interest (within the terms of the Local Government Act 1999) in a matter before the Committee, they are asked to disclose the interest to the Committee and provide full and accurate details of the relevant interest. Committee Members are reminded to declare their interest before each item.

Refer to Attachment 1

5. CONFIRMATION OF MINUTES

5.1 Minutes of the Previous Meeting

Motion

That the Public and Confidential minutes of the Alwyndor Management Committee held on 15 December 2022 be taken as read and confirmed.

6. REVIEW OF ACTION ITEMS

6.1 Action Items

6.2 Annual Work Plan 2022

7. REPORTS/ITEMS OF BUSINESS

7.1 General Manager's Report (Report No: 01/23)

8. CONFIDENTIAL**8.1 General Manager's Report – Confidential (Report No: 02/23)**

Pursuant to Section 87(10) of the Local Government Act 1999 the Report attached to this agenda and the accompanying documentation is delivered to the Alwyndor Management Committee Members upon the basis that the Alwyndor Management Committee consider the Report and the documents in confidence under Part 3 of the Act, specifically on the basis that Alwyndor Management Committee will receive, discuss or consider:

- d. commercial information of a confidential nature (not being a trade secret) the disclosure of which could reasonably be expected to prejudice the commercial position of the person who supplied the information, or to confer a commercial advantage on a third party; and would, on balance, be contrary to the public interest.**

8.2 Finance Report – Confidential (Report No: 03/23) To be distributed separately

Pursuant to Section 87(10) of the Local Government Act 1999 the Report attached to this agenda and the accompanying documentation is delivered to the Alwyndor Management Committee Members upon the basis that the Alwyndor Management Committee consider the Report and the documents in confidence under Part 3 of the Act, specifically on the basis that Alwyndor Management Committee will receive, discuss or consider:

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9. URGENT BUSINESS – Subject to the Leave of the Meeting**10. DATE AND TIME OF NEXT MEETING**

The next meeting of the Alwyndor Management Committee will be held on Thursday 30 March 2023 in the Hub, Alwyndor Aged Care, 52 Dunrobin Road, Hove or via audio-visual telecommunications.

11. CLOSURE

ROBERTO BRIA
CHIEF EXECUTIVE OFFICER

Item 6.1 Actions

Non - conf

Action No.	Meeting	Agenda Item	Action Required	Responsibility	Due Date	Current Status
4	28/04/2022	7.1.3	General Manager and Manager Quality & Projects to review list and provide detail on when each policy was last reviewed and by whom.	GM/EB	TBA	Work is in Progress
13	15/12/2022	7.1.2 PEPA presentation	Send presentation with links to external content	BT	Jan-23	presentation emailed on 12/01/2023. Completed

Item 6.1 Action Items

Alwyndor Management Committee – Self Assessment

Item No.	Item	Responsibility	Action	Current Status
18	Policy framework, review and confirmation of which policies sit with AMC for approval noting this framework will include CoHB policies that apply to Alwyndor.	GM	Review and implementation ongoing	Jun-23

Alwyndor Management Committee

Annual Work Plan January - December 2023

	Jan - Nil	Feb	March (Budget)	April	May	June	July	Aug - Nil	Sep	Oct	Nov	Dec - Nil
*Strategic Plan update - Against measures, outcomes achieved, progress on actions, any issues, industry developments, or risks including mitigation actions. <i>*Timeline to be added when new Strategic Plan developed</i>												
General Manager report - relevant issues, strategic matters, environmental scanning, risks etc.		X	X	X	X	X	X		X	X	X	
Quarterly Performance Report		X (Q2)		X (Q3)			X (Q4)			X (Q1)		
External Presenter					X				X			
Risk												
Review Risk Appetite Statement, policy & framework. - Approach to identify and manage risks, capacity & capability of Quality & Risk team, review CoHB internal audit plan which includes Alwyndor.									X			
Risk 1: Failure to meet requirements of Aged Care Act and Quality Standards. - To include Aged Care Quality Standards & Aged Care Act, review approach to ensure compliance, current measures of performance, work of Quality & Risk team)											X	
Risk 2: Failure to understand, respond to and deliver customer expectations - To include CX development, rollout and associated measures, feedback reports etc)									X			
Risk 3: Major loss of building or disruption to essential services - To include BCP, Disaster Recovery, Emergency Management etc									X			
Risk 4: Inability to operate with long term financial sustainability.											X	
Risk 5: Failure to protect the safety and wellbeing of employees, contractors, volunteers and visitors Work Health and Safety -				X								

	Month complete.
✓	Complete with no further action required.
X	Yet to be completed. Refer to item for date of completion and commentary.

	Jan - Nil	Feb	March (Budget)	April	May	June	July	Aug - Nil	Sep	Oct	Nov	Dec - Nil
Risk 6: Failure to protect the safety and wellbeing of residents/clients).			X									
Risk 7: Failure of information security to prevent disruption to services, loss of data, access to sensitive information or theft of assets									X			
Risk 8: Inability to attract and retain sufficiently skilled and experienced employees and volunteers to meet expected levels of service.			X									
Quality and Assurance Report							X					
Finance, budget & planning												
Review and approval of audited Annual Financial Statements including Audit Report - Attendance by External Auditor.									X			
Update on end of financial year reporting process including key risks and assumptions for end of year accounts - Incorporating review of EOFY plan, external audit plan and attendance by an external auditor.									X			
Finance reports (quarterly) including Investment - noting opportunity for adjustments via Quarterly budget reviews & KPI report consistent with CoHB.		X (Q2)		X (Q3)			X (Q4)			X (Q1)		
Budget: Review of draft operational and capital budget and update of LTFP - To include as, environmental scanning and other considerations including alignment with LTFP.			X	X (APPROVAL)								
Annual Review of Investments (inc Policy & Strategy) with Ord Minnette											X	
Performance KPI's and targets – annual review				X								
Review of Strategic Plan (including actions for the year)				X								
Governance												
Review of AMC Performance										X		
Confirm AMC meeting dates for following year and Annual Work Plan										X		

	Month complete.
✓	Complete with no further action required.
X	Yet to be completed. Refer to item for date of completion and commentary.

	Jan - Nil	Feb	March (Budget)	April	May	June	July	Aug - Nil	Sep	Oct	Nov	Dec - Nil
Review of delegations									X			
Review Policy Framework											X	
Review of AMC Terms of Reference											X	
Review Annual Prudential Compliance Statement											X	

	Month complete.
✓	Complete with no further action required.
X	Yet to be completed. Refer to item for date of completion and commentary.



ATTACHMENT 1

Item 4

Committee Members - Register of Interests

The purpose of this register is to effectively identify, disclose and manage any actual, potential or perceived conflicts of interest in order to protect the integrity of Alwyndor Management Committee and manage risk.

Name of Committee Member	Description of interest	Date when disclosure given to the Committee	Steps to be taken by the Committee for dealing with any conflicts of interest.	Actions to be taken by the Committee Member to address any actual or perceived conflict of interest.
Kim Cheater	Board and Committee Appointments <ul style="list-style-type: none"> Chair, South Australian Museum Chair, Advisory Board, Southern Cultural Immersion (Kurna owned business operating Living Kurna Cultural Centre at Warriparinga) Advisory Board, SARAH Group (and Chair of Audit, Risk and IT Committee) Council Member, Flinders University of South Australia Chair, Advisory Board, Flinders University College of Government, Law & Business Independent Chair, Audit Risk Finance and Investment Committee, Minda Inc Board Member, ReturntoWorkSA (17/11/22) Qualifications <ul style="list-style-type: none"> Fellow, Australian Institute of Company Directors Fellow, Chartered Accountants Australia and NZ Bachelor Economics (Major Accounting), Flinders University <p>Noting: My wife is the Member for Boothby in the Australian House of Representatives.</p>	15/12/2022	If actual or perceived conflict of interest arises Member will not take part in meeting or vote on matters	If actual or perceived conflict of interest arises Member will not take part in meeting or vote on matters

Name of Committee Member	Description of interest	Date when disclosure given to the Committee	Steps to be taken by the Committee for dealing with any conflicts of interest.	Actions to be taken by the Committee Member to address any actual or perceived conflict of interest.
Cr Susan Lonie	Board and Committee Appointments <ul style="list-style-type: none"> Member of Holdfast Bay Council. Alwyndor Management Committee. Qualifications <ul style="list-style-type: none"> Qualifications Bachelor of Nursing, Graduate Diploma in Intensive Care Nursing and Bachelor of Laws (Hons). (Please note I am not currently a Registered Nurse.) 			
Cr Robert Snewin	To be updated Board and Committee Appointments <ul style="list-style-type: none"> GDCC Board and Chairman of Sponsorship and Fundraising Treasurer of the Rural Media Communicators SA/NT Councillor at the Royal Agricultural and Horticultural Society of SA Member of Holdfast Bay Council. Alwyndor Management Committee Qualifications <ul style="list-style-type: none"> Dip. Marketing and FAICD 			
Trudy Sutton	To be updated Board and Committee Appointments			

Name of Committee Member	Description of interest	Date when disclosure given to the Committee	Steps to be taken by the Committee for dealing with any conflicts of interest.	Actions to be taken by the Committee Member to address any actual or perceived conflict of interest.
	<ul style="list-style-type: none"> Member ACHSM Australian College Health Services Member Lift Consumer Advisory Committee Member COTA <p>Qualifications</p> <ul style="list-style-type: none"> Registered nurse 			
Judy Searle	<p>Board and Committee Appointments</p> <ul style="list-style-type: none"> Gold Coast Hospital and Health Service Board (GCHHS) – Deputy Chair and member Southern Adelaide Local Hospital Network (SALHN) Governing Board - member Health Performance Council (South Australia) - Deputy Chair and member Queensland Civil and Administrative Tribunal - Medical Practitioner Panel - assessor Griffith University School of Medicine – Professor <p>Qualifications</p> <ul style="list-style-type: none"> Graduate – Australian Institute of Company Directors Fellow (ret) – Royal Australian and New Zealand College of Obstetricians and Gynaecologists Member - Women on Boards 			

Name of Committee Member	Description of interest	Date when disclosure given to the Committee	Steps to be taken by the Committee for dealing with any conflicts of interest.	Actions to be taken by the Committee Member to address any actual or perceived conflict of interest.
Julie Bonnici	Board and Committee Appointments <ul style="list-style-type: none"> Board member Meals on Wheels Australia MD and Franchisee Bakers Delight Kurralta Park Qualifications <ul style="list-style-type: none"> GAICD MBA Post Grad Cert – Health Sc. Bach Applied Science – OT 			
Jo Cottle	Board and Committee Appointments <ul style="list-style-type: none"> Work for Carers SA – Carers SA utilises Alwyndor’s services for residential respite and in home respite services – all via short term contracts at market rates Chair of NFP Discussion Group – Chartered Accountants Australia & NZ Director of Careworks SA & NT (a small SA NFP) 			
Lorraine Sheppard	Board and Committee Appointments <ul style="list-style-type: none"> Finance Committee, Royal Flying Doctor Service – Central ops Deputy Chair and director, Australian Nursing and Midwifery Accreditation council Qualifications			

Name of Committee Member	Description of interest	Date when disclosure given to the Committee	Steps to be taken by the Committee for dealing with any conflicts of interest.	Actions to be taken by the Committee Member to address any actual or perceived conflict of interest.
	<ul style="list-style-type: none"> B App Sc (Physiotherapy) MBA PhD GAICD 			
Kevin Whitford	Board and Committee Appointments <ul style="list-style-type: none"> Committee Member, Consumer Advisory Panel, Calvary Central Districts Hospital Qualifications <ul style="list-style-type: none"> Academic: B. Com (Marketing) Certified: Risk Management Project Management 			

Item No: 7.1

Subject: **General Manager Report**

Date: 23 February 2023

Written by: Beth Davidson-Park
General Manager

SUMMARY

This report is to update and inform the Alwyndor Management Committee (AMC) regarding items, initiatives and issues of relevance to Alwyndor business specifically and to the aged care sector more generally.

RECOMMENDATIONS

That the Alwyndor Management Committee:

- 1. Note the update regarding COVID-19 impacts and responses.**
 - 2. Notes the return of the intergenerational playgroup Tots at Dots.**
 - 3. Notes the update regarding Compliance Master audit software.**
-

REPORT

Environmental scanning

7.1.1 COVID-19 Update

Since 15 December 2022 we have had a total of 27 positive Covid-19 cases - 10 residents, 13 Support at Home and 3 Therapy staff.

There is currently one (1) positive case in Support at Home.

The 5th COVID booster vaccination has become available and a clinic for staff and residents will be held on 7 March 2023.

7.1.2 Tots at Dots – Intergenerational Playgroup

On Monday 9 February Tots at Dots returned to Alwyndor. A very successful first day with 13 children and their caregivers attending, Monday 13 February was also well attended and we anticipate the program continuing each week.

Working in partnership with Playgroup SA Tots at Dots was a successful program until it was cancelled due to pandemic restrictions in 2019.

Intergenerational play and interaction is a fun, safe and educational way for children, parents, caregivers and older Australians to learn and connect through play. Bringing different generations together fosters awareness, understanding and respect between generations, and breaks down social barriers and isolation commonly experienced by new parents and ageing communities.

Our residents feel valued as a resource in their community. They connect with families in the community and pass on their knowledge. Knowing they are helping the children develop social skills, empathy and respect. They feel increased self-esteem through creation of meaningful relationships and is instrumental in reducing feelings of social exclusion and isolation.

Noting the success of shows such as *Old People's Home for 4 Year Olds*, this is something that the community and our residents are embracing.

People need to register with Playgroup SA to attend and entry is by gold coin donation – which goes back into purchasing supplies for the activity.

The response has been overwhelmingly positive. See Attachment 1 for some images from the first session.



ATTACHMENT 1

Item 7.1.2

Tots at Dots – Intergenerational Playgroup 2023



Business administration

7.1.3 Compliance Master – audit software

On 16 January we were informed by our auditing software vendor Compliance Master that they would be closing their business and the audit program would cease from 10 March 2023.

All relevant staff, including the ICT team, have been informed and requested to not enter any further audits into the system. This means we will need to secure a replacement a central application to conduct and store our audits.

Our ICT team are currently working with Compliance Master to ensure we can download all Alwyndor information from the system prior to it going offline so we don't lose any audit information.

Work has commenced with the relevant managers and ICT to work through the requirements of sourcing a new system and vendor demonstration are commencing soon. We do not anticipate this having a significant impact on our ability to conduct audits in the interim.

ITEM NUMBER: 8.1

CONFIDENTIAL

General Manager Report

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- d. **commercial information of a confidential nature (not being a trade secret) the disclosure of which could reasonably be expected to prejudice the commercial position of the person who supplied the information, or to confer a commercial advantage on a third party; and would, on balance, be contrary to the public interest.**

Recommendation – Exclusion of the Public – Section 90(3) Order

- 1. **That pursuant to Section 90(2) of the *Local Government Act 1999* Alwyndor Management Committee hereby orders that the public be excluded from attendance at this meeting with the exception of the General Manager and Staff in attendance at the meeting in order to consider Report No 02/23 in confidence.**
- 2. **That in accordance with Section 90(3) of the *Local Government Act 1999* Alwyndor Management Committee is satisfied that it is necessary that the public be excluded to consider the information contained in Report No: 02/23, General Manager's Report - Confidential on the following grounds:**

- d. **pursuant to section 90(3)(d) of the Act, the information to be received, discussed or considered in relation to this Agenda Item is commercial information of a confidential nature (not being a trade secret) the disclosure of which could reasonably be expected to confer a commercial advantage on a third party.**

In addition, the disclosure of this information would, on balance, be contrary to the public interest. The public interest in public access to the meeting has been balanced against the public interest in the continued non-disclosure of the information. The benefit to the public at large resulting from withholding the information outweighs the benefit to it of disclosure of the information.

- 3. **The Alwyndor Management Committee is satisfied, the principle that the meeting be conducted in a place open to the public, has been outweighed by the need to keep the information or discussion confidential.**

ITEM NUMBER: 8.2

CONFIDENTIAL

Finance Report for the period ending 31 Dec 2022

Pursuant to Section 87(10) of the Local Government Act 1999 the Report attached to this agenda and the accompanying documentation is delivered to the Alwyndor Management Committee Members upon the basis that the Alwyndor Management Committee consider the Report and the documents in confidence under Part 3 of the Act, specifically on the basis that Alwyndor Management Committee will receive, discuss or consider:

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Recommendation – Exclusion of the Public – Section 90(3) Order

1. That pursuant to Section 90(2) of the *Local Government Act 1999* Alwyndor Management Committee hereby orders that the public be excluded from attendance at this meeting with the exception of the General Manager and Staff in attendance at the meeting in order to consider Report No 03/23 in confidence.
2. That in accordance with Section 90(3) of the *Local Government Act 1999* Alwyndor Management Committee is satisfied that it is necessary that the public be excluded to consider the information contained in Report No: 03/23, Financial Report for the period ending 31 December 2022 - Confidential on the following grounds:
 - d. pursuant to section 90(3)(d) of the Act, the information to be received, discussed or considered in relation to this Agenda Item is commercial information of a confidential nature (not being a trade secret) the disclosure of which could reasonably be expected to confer a commercial advantage on a third party.
In addition, the disclosure of this information would, on balance, be contrary to the public interest. The public interest in public access to the meeting has been balanced against the public interest in the continued non-disclosure of the information. The benefit to the public at large resulting from withholding the information outweighs the benefit to it of disclosure of the information.
3. The Alwyndor Management Committee is satisfied, the principle that the meeting be conducted in a place open to the public, has been outweighed by the need to keep the information or discussion confidential.