





Agenda

Alwyndor Management Committee

NOTICE OF MEETING

Notice is hereby given that a meeting of the Alwyndor Management Committee will be held in the

Boardroom - Alwyndor 52 Dunrobin Road, Hove

25 September 2025 at 6.30pm

Pamela Jackson

Chief Executive Officer



1. Opening

The Chairperson, Mr K Cheater will declare the meeting open at 6.30pm.

2. Kaurna Acknowledgement

We acknowledge Kaurna people as the traditional owners and custodians of this land.

We respect their spiritual relationship with country that has developed over thousands of years, and the cultural heritage and beliefs that remain important to Kaurna People today.

3. Apologies

- 3.1 Apologies received
- 3.2 Absent

4. Declarations of Interest

If a Committee Member has an interest (within the terms of the Local Government Act 1999) in a matter before the Committee they are asked to disclose the interest to the Committee and provide full and accurate details of the relevant interest. Committee Members are reminded to declare their interest before each item.

5. Confirmation of Minutes

Motion

- 1. Noting the update of the mover and seconder of item 7.1.1 *Council approval of the appointment of Prof Lorraine Sheppard as Deputy Chair* in the minutes, that the Public and Confidential minutes of the Alwyndor Management Committee held on 31 July 2025 be taken as read and confirmed.
- 2. That the Public and Confidential minutes of the Alwyndor Management Committee held on 10 September 2025 be taken as read and confirmed.

6. Review of Action Items

- 6.1 Action Items
- 6.2 Annual Work Plan 2025

7. Reports/Items of Business

Nil reports



8. Items in Confidence

8.1 General Manager Report – Confidential (Report No: 22/25)

Pursuant to Section 87(10) of the *Local Government Act 1999* the Report attached to this agenda and the accompanying documentation is delivered to the Alwyndor Management Committee upon the basis that the Committee considers the Report and the documents in confidence under Part 3 of the Act, specifically on the basis that the Committee will receive, discuss or consider:

- d. commercial information of a confidential nature (not being a trade secret) the disclosure of which could reasonably be expected to prejudice the commercial position of the person who supplied the information, or to confer a commercial advantage on a third party; and would, on balance, be contrary to the public interest.
- 8.2 Finance Report Financial Year Statements Confidential (Report No: 23/25)

Pursuant to Section 87(10) of the *Local Government Act 1999* the Report attached to this agenda and the accompanying documentation is delivered to the Alwyndor Management Committee upon the basis that the Committee considers the Report and the documents in confidence under Part 3 of the Act, specifically on the basis that Committee will receive, discuss or consider:

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- 8.3 Finance Report Confidential (Report No: 24/25)

Pursuant to Section 87(10) of the *Local Government Act 1999* the Report attached to this agenda and the accompanying documentation is delivered to the Alwyndor Management Committee upon the basis that the Committee considers the Report and the documents in confidence under Part 3 of the Act, specifically on the basis that Committee will receive, discuss or consider:

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- 9. Urgent Business Subject to the Leave of the Meeting
- 10. Date and Time of Next Meeting

The next meeting of the Alwyndor Management Committee will be held on Thursday 30 October in Boardroom, Alwyndor Aged Care, 52 Dunrobin Road, Hove or via audio-visual telecommunications.

11. Closure

Pamela Jackson

Chief Executive Officer



ITEM 4 ATTACHMENT 1



Committee Members - Register of Interests

The purpose of this register is to effectively identify, disclose and manage any actual, potential or perceived conflicts of interest in order to protect the integrity of Alwyndor Management Committee and manage risk.

Name of Committee Member	mittee nber						
Kim Cheater							
Cr Susan Lonie	 Board and Committee Appointments Member of Holdfast Bay Council. Alwyndor Management Committee. Qualifications Qualifications Bachelor of Nursing, Graduate Diploma in Intensive Care Nursing and Bachelor of Laws (Hons). (Please note I am not currently a Registered Nurse.) 						
Cr Robert Snewin	Board and Committee Appointments • GDCC Board and Chairman of Sponsorship and Fundraising						



Alwyndor Management Committee

Name of Committee Member	Description of interest Treasurer of the Rural Media Communicators SA/NT						
	Councillor at the Royal Agricultural and Horticultural Society of SA						
	Member of Holdfast Bay Council.						
	Alwyndor Management Committee						
	Qualifications A Dia Madatina and FAICD						
	Dip. Marketing and FAICD						
Judy Searle	Board and Committee Appointments	Updated					
	Queensland Civil and Administrative Tribunal - Medical Practitioner Panel - assessor	Sept 2024					
	Griffith University School of Medicine – Professor						
	Chair of the Northern Adelaide Local Health Network (NALHN) Governing Board						
	Member Clinical Governance Advisory Committee, Aust Commission Safety & Quality in Health Care						
	Member University of Adelaide Ageing & Community Services Industry Advisory Board						
	Qualifications						
	BMBS FRANZCOG(ret) GDPH MD GCTE PCM GAICD						
Jo Cottle	Board and Committee Appointments						
	• Work for Carers SA – Carers SA utilises Alwyndor's services for residential respite and in home respite services – all via short term contracts at market rates						
	Chair of NFP Discussion Group – Chartered Accountants Australia & NZ						
	Director of Careworks SA & NT (a small SA NFP)						
	Director of Community Living Project (medium NFP providing disability support services)	Oct 2024					
	Qualifications						
	Fellow, Chartered Accountants Australia and NZ						
	Graduate – Australian Institute of Company Directors						
	Bachelor of Commerce and Bachelor of Business (Commercial Law)						



Alwyndor Management Committee

	Alwyndor Managemen	Date when						
Name of Committee Member	Description of interest							
Lorraine	Board and Committee Appointments							
Sheppard	Finance Committee, Royal Flying Doctor Service – Central ops	March						
	Non-executive director The Benevolent Society							
	Non-executive director and Chair, Finance Audit and Risk Committee, The Women's Club	update						
	Professor of Physiotherapy and Health Care Administration							
	Qualifications	Oct 2024						
	B App Sc (Physiotherapy) MBA PhD FAICD CA							
John O'Connor	Board and Committee Appointments	Sept 2024						
	Governing Board Member, Yorke and Northern Local Health Network (YNLHN)							
	Chair, YNLHN Finance and Performance Committee							
	External Member, Dept for Child Protection – Finance Management Committee	Feb 2025						
	Qualifications							
	Fellow – CPA Australia							
	Graduate, Australian Institute of Company Directors							
Felicity Ryan	Board and Committee Appointments	Sept 2025						
	Qualifications							
	Bachelor of Nursing and Registered with AHPRA							
	Diploma of Leadership Management							
	Certificate IV Training and Assessment							
	Member of Australian Institute of Company Directors and undertaking the 6 month course							
Alice Haynes	Board and Committee Appointments	Sept 2025						
	Founder and Director of Haynes House Dementia Support.							
	Qualifications							
	Bachelor of Applied Science (Human Movement)							
	Masters of Applied Finance							
	Post Graduate in Leadership & Dementia Care							
	Australian Financial Markets Australia - accredited individual							
	Graduate, Australian Institute of Company Directors							

Item 6.1 – Action items

Non – confidential

Action	Meeting	Agenda Item	Action Required	Responsibility	Due Date	Current Status
No.						
88	30/05/25	7.1.1 Aged Care Reform Update	Add anticipated completion dates as appropriate. Present as confidential report.	NS	July 2025	Complete

AMC Actions

Alwyndor Management Committee Self Assessment Action list									
Item	Responsibility	Action	Current Status						
Nil									
	Item	Item Responsibility	Item Responsibility Action						



Workplan 2025

Alwyriddi			VVOI	rkpian 2025							
	13 Feb	27 March (special focus)	23 April	29 May	June	31 July	August	25 Sept	30 October (special focus)	27 November	December
GM Report: current issues emerging risks industry developments financial impacts/issues clinical / critical incident matters of strategic importance	Yes	 Budget parameters, assumptions, priorities Aged Care Reform overview 2025 	Yes	Yes	No meeting	Yes	No meeting	Yes	ТВА	Yes	No meeting
Project reports: Strategic Project Updates	Employment Hero		As relevant – current projects	As relevant – current projects		As relevant – current projects		As relevant – current projects		As relevant – current projects	
Strategic: Review Strategic direction and priorities Key strategic initiatives for year ahead	Ticlo		current projects	content projects		current projects		content projects		Strategy: achievements direction, priorities and initiatives	
Business Updates: Deep dive into key areas of business focusing on performance, operational risks, focus on Reform Agenda.		Reform: Support at Home	Reform: Residential Corporate	Reform: Support at Home		Reform TBA		Reform residential & S@H	Reform TBA		
Client Focus: Client feedback Reporting from Consumer Advisory Groups	Client feedback			Consumer Advisory Groups report		Client feedback				Consumer Advisory Bodies report	
Performance: • KPI review • Reporting from Quality Care Advisory Group (QCAG)				Performance report Q2 & Q3 FY24/25		Performance report Q4 FY24/25 Quality Care Advisory Group report.				Performance Report Q1 FY25/26 Quality Care Advisory Group report. Louise Watson	
Risk & assurance: Enterprise risk review Risk Appetite Statement WHS reporting Legislative Compliance Annual Statement of Compliance	Legislative Compliance		Work Health & Safety					Enterprise Risk Review – refresh Risk Appetite Statements		Work Health & Safety	
Financials: • Annual budget (including capex and asset	Quarterly financial		Quarterly financial performance	Annual budget (including capex		Quarterly financial performance April – June 2024/25		Annual Financial Statement Review. Asset Management Plan review.		Quarterly financial	
management plan) Long Term Financial Plan Investments review Annual Financial Statements and Audit Quarterly financial performance.	performance		Draft Budget			Long Term Financial Plan EOFY Reporting Process		Long Term Financial Plan EOFY Reporting Process		performance Investments review (Ord Minnette) Prudential	
				External Audit Plan						Review Annual Statement of Compliance	
Policy Review and Approval	As required		As required	As required	12	As required		As required		As required	

AMC Meeting: 25/09/25 Report No:22/25

ITEM NUMBER: 8.1

CONFIDENTIAL REPORT

GENERAL MANAGER REPORT

Pursuant to Section 87(10) of the Local Government Act 1999 the Report attached to this agenda and the accompanying documentation is delivered to the Alwyndor Management Committee upon the basis that the Alwyndor Management Committee consider the Report and the documents in confidence under Part 3 of the Act, specifically on the basis that Alwyndor Management Committee will receive, discuss or consider:

- d. commercial information of a confidential nature (not being a trade secret) the disclosure of which
 - could reasonably be expected to prejudice the commercial position of the person who supplied the information, or to confer a commercial advantage on a third party; and
 - ii. would, on balance, be contrary to the public interest;
 Recommendation Exclusion of the Public Section 90(3)(d) Order

Recommendation - Exclusion of the Public - Section 90(3) Order

- 1. That pursuant to Section 90(2) of the *Local Government Act 1999* Alwyndor Management Committee hereby orders that the public be excluded from attendance at this meeting with the exception of the General Manager and Staff in attendance at the meeting in order to consider Report No 22/25 in confidence.
- 2. That in accordance with Section 90(3) of the *Local Government Act 1999*Alwyndor Management Committee is satisfied that it is necessary that the public be excluded to consider the information contained in Report No: 22/25, General Manager's Report Confidential on the following grounds:
 - d. pursuant to section 90(3)(d) of the Act, the information to be received, discussed or considered in relation to this Agenda Item is commercial information of a confidential nature (not being a trade secret) the disclosure of which could reasonably be expected to confer a commercial advantage on a third party.

In addition, the disclosure of this information would, on balance, be contrary to the public interest. The public interest in public access to

AMC Meeting: 25/09/25 Report No:22/25

the meeting has been balanced against the public interest in the continued non-disclosure of the information. The benefit to the public at large resulting from withholding the information outweighs the benefit to it of disclosure of the information.

3. The Alwyndor Management Committee is satisfied, the principle that the meeting be conducted in a place open to the public, has been outweighed by the need to keep the information or discussion confidential.

AMC Meeting: 25/09/2025 Report No: 23/25

ITEM NUMBER: 8.2

CONFIDENTIAL REPORT

FINANCE REPORT – END OF FINANCIAL YEAR REPORTING

Pursuant to Section 87(10) of the Local Government Act 1999 the Report attached to this agenda and the accompanying documentation is delivered to the Alwyndor Management Committee Members upon the basis that the Alwyndor Management Committee consider the Report and the documents in confidence under Part 3 of the Act, specifically on the basis that Alwyndor Management Committee will receive, discuss or consider:

- d. commercial information of a confidential nature (not being a trade secret) the disclosure of which –
 - could reasonably be expected to prejudice the commercial position of the person who supplied the information, or to confer a commercial advantage on a third party; and
 - ii. would, on balance, be contrary to the public interest;

Recommendation - Exclusion of the Public - Section 90(3) Order

- 1. That pursuant to Section 90(2) of the *Local Government Act 1999* Alwyndor Management Committee hereby orders that the public be excluded from attendance at this meeting with the exception of the General Manager and Staff in attendance at the meeting in order to consider Report No 23/25 Finance Report Financial Year Statements Confidential in confidence.
- 2. That in accordance with Section 90(3) of the *Local Government Act 1999* Alwyndor Management Committee is satisfied that it is necessary that the public be excluded to consider the information contained in Report No: 23/25, Finance Report Financial Year Statements -Confidential on the following grounds:
 - d. pursuant to section 90(3)(d) of the Act, the information to be received, discussed or considered in relation to this Agenda Item is commercial information of a confidential nature (not being a trade secret) the disclosure of which could reasonably be expected to confer a commercial advantage on a third party.

AMC Meeting: 25/09/2025 Report No: 23/25

In addition, the disclosure of this information would, on balance, be contrary to the public interest. The public interest in public access to the meeting has been balanced against the public interest in the continued non-disclosure of the information. The benefit to the public at large resulting from withholding the information outweighs the benefit to it of disclosure of the information.

3. The Alwyndor Management Committee is satisfied, the principle that the meeting be conducted in a place open to the public, has been outweighed by the need to keep the information or discussion confidential.

AMC Meeting: 25/09/2025 Report No: 24/25

ITEM NUMBER: 8.3

CONFIDENTIAL REPORT

FINANCE REPORT

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 - ii. would, on balance, be contrary to the public interest;

Recommendation – Exclusion of the Public – Section 90(3) Order

- That pursuant to Section 90(2) of the Local Government Act 1999 Alwyndor Management Committee hereby orders that the public be excluded from attendance at this meeting with the exception of the General Manager and Staff in attendance at the meeting in order to consider Report No 24/25 Finance Report
 Confidential in confidence.
- 2. That in accordance with Section 90(3) of the *Local Government Act 1999* Alwyndor Management Committee is satisfied that it is necessary that the public be excluded to consider the information contained in Report No: 24/25, Finance Report-Confidential on the following grounds:
 - d. pursuant to section 90(3)(d) of the Act, the information to be received, discussed or considered in relation to this Agenda Item is commercial information of a confidential nature (not being a trade secret) the disclosure of which could reasonably be expected to confer a commercial advantage on a third party.

AMC Meeting: 25/09/2025 Report No: 24/25

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3. The Alwyndor Management Committee is satisfied, the principle that the meeting be conducted in a place open to the public, has been outweighed by the need to keep the information or discussion confidential.