

### **NOTICE OF MEETING**

Notice is hereby given that a meeting of the Alwyndor Management Committee will be held in the Boardroom, Alwyndor, 52 Dunrobin Road, Hove.

Thursday 15 December 2022 at 6.30pm

Roberto Bria

CHIEF EXECUTIVE OFFICER



City of Holdfast Bay Agenda 15/12/2022

### **Alwyndor Management Committee Agenda**

### 1. OPENING

The Chairperson, Mr K Cheater will declare the meeting open at 6.30 pm.

### 2. KAURNA ACKNOWLEDGEMENT

We acknowledge Kaurna people as the traditional owners and custodians of this land.

We respect their spiritual relationship with country that has developed over thousands of years, and the cultural heritage and beliefs that remain important to Kaurna People today.

#### 3. APOLOGIES

- 3.1 Apologies received
- 3.2 Absent

#### 4. DECLARATION OF INTEREST

If a Committee Member has an interest (within the terms of the Local Government Act 1999) in a matter before the Committee, they are asked to disclose the interest to the Committee and provide full and accurate details of the relevant interest. Committee Members are reminded to declare their interest before each item. Attachment 1 Register of Interests and Conflicts

### 5. CONFIRMATION OF MINUTES

5.1 Minutes of the Previous Meeting

### **Motion**

That the Public and Confidential minutes of the Alwyndor Management Committee held on 27 October 2022 be taken as read and confirmed.

### 6. REVIEW OF ACTION ITEMS

- 6.1 Action Items
- 6.2 Annual Work Plan 2022

### 7. REPORTS/ITEMS OF BUSINESS

7.1 General Manager's Report (Report No: 31/22)

City of Holdfast Bay Agenda 15/12/2022

#### 8. CONFIDENTIAL

8.1 General Manager's Report – Confidential (Report No: 32/22)

Pursuant to Section 87(10) of the Local Government Act 1999 the Report attached to this agenda and the accompanying documentation is delivered to the Alwyndor Management Committee Members upon the basis that the Alwyndor Management Committee consider the Report and the documents in confidence under Part 3 of the Act, specifically on the basis that Alwyndor Management Committee will receive, discuss or consider:

- d. commercial information of a confidential nature (not being a trade secret) the disclosure of which could reasonably be expected to prejudice the commercial position of the person who supplied the information, or to confer a commercial advantage on a third party; and would, on balance, be contrary to the public interest.
- 8.2 Finance Report Confidential (Report No: 33/22) Distributed Separately

Pursuant to Section 87(10) of the Local Government Act 1999 the Report attached to this agenda and the accompanying documentation is delivered to the Alwyndor Management Committee Members upon the basis that the Alwyndor Management Committee consider the Report and the documents in confidence under Part 3 of the Act, specifically on the basis that Alwyndor Management Committee will receive, discuss or consider:

- d. commercial information of a confidential nature (not being a trade secret) the disclosure of which could reasonably be expected to prejudice the commercial position of the person who supplied the information, or to confer a commercial advantage on a third party; and would, on balance, be contrary to the public interest.
- 9. URGENT BUSINESS Subject to the Leave of the Meeting

### 10. DATE AND TIME OF NEXT MEETING

The next meeting of the Alwyndor Management Committee will be held on Thursday 23 February 2023 in the Hub, Alwyndor Aged Care, 52 Dunrobin Road, Hove or via audio-visual telecommunications.

11. CLOSURE

ROBERTO BRIA

CHIEF EXECUTIVE OFFICER



## **ATTACHMENT 1**



Committee Members - Register of Interests

The purpose of this register is to effectively identify, disclose and manage any actual, potential or perceived conflicts of interest in order to protect the integrity of Alwyndor Management Committee and manage risk.

Name of Committee Member	Description of interest	Is interest a material personal interest	If the interest is material, has a standing notice of the interest in accordance with the Local Government Act / Aged Care Act been provided?	Date when disclosure given to the Committee	Steps to be taken by the Committee for dealing with any conflicts of interest.	Actions to be taken by the Committee Member to address any actual or perceived conflict of interest.
Kim Cheater	<ul> <li>Board and Committee Appointments</li> <li>Chair, South Australian Museum</li> <li>Chair, Advisory Board, Southern Cultural Immersion (Kaurna owned business operating Living Kaurna Cultural Centre at Warriparinga)</li> <li>Advisory Board, SARAH Group (and Chair of Audit, Risk and IT Committee)</li> <li>Council Member, Flinders University of South Australia (appointment commences 1 January 2023)</li> <li>Chair, Advisory Board, Flinders University College of Government, Law &amp; Business</li> <li>Independent Chair, Audit Risk Finance and Investment Committee, Minda Inc</li> <li>Board Member, ReturntoWorkSA (17/11/22)</li> </ul>			15/12/2022	If actual or perceived conflict of interest arises Member will not take part in meeting or vote on matters	If actual or perceived conflict of interest arises Member will not take part in meeting or vote on matters
	<ul> <li>Qualifications</li> <li>Fellow, Australian Institute of Company Directors</li> <li>Fellow, Chartered Accountants Australia and NZ</li> </ul>					



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	Bachelor Economics (Major Accounting), Flinders     University  Noting: My wife is the Member for Boothby in the Australian House of Representatives.					
Cr	To be updated					
Cr	To be updated					
Trudy Sutton	To be updated					
Judy Searle	<ul> <li>Board and Committee Appointments</li> <li>Gold Coast Hospital and Health Service Board (GCHHS) –         Deputy Chair and member</li> <li>Southern Adelaide Local Hospital Network (SALHN) Governing         Board - member</li> <li>Health Performance Council (South Australia) - Deputy Chair         and member</li> <li>Queensland Civil and Administrative Tribunal - Medical         Practitioner Panel - assessor</li> <li>Griffith University School of Medicine – Professor</li> </ul>					



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	<ul> <li>Qualifications</li> <li>Graduate – Australian Institute of Company Directors</li> <li>Fellow (ret) – Royal Australian and New Zealand College of Obstetricians and Gynaecologists</li> <li>Member - Women on Boards</li> </ul>					
Julie Bonnici	Board and Committee Appointments     Board member Meals on Wheels Australia     MD and Franchisee Bakers Delight Kurralta Park					
	Qualifications  • GAICD  • MBA  • Post.Grad Cert – HIth Sc.  • BachAppSc – OT					
Joanne Cottle	Board and Committee Appointments     Work for Carers SA – Carers SA utilises Alwyndor's services for residential respite and in home respite services – all via short term contracts at market rates					



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	<ul> <li>Chair of NFP Discussion Group – Chartered Accountants Australia &amp; NZ</li> <li>Director of Careworks SA &amp; NT (a small SA NFP)</li> </ul>					
Lorraine Sheppard	<ul> <li>Board and Committee Appointments</li> <li>Finance Committee, Royal Flying Doctor Service- Central Ops</li> <li>Dep Chair &amp; Dir Aust Nursing &amp; Midwifery Accreditation Council Qualifications</li> <li>B App Sc (Physiotherapy) MBA PhD GAICD</li> </ul>					
Kevin Whitford	<ul> <li>Board and Committee Appointments</li> <li>Committee Member, Consumer Advisory Panel, Calvary Central Districts Hospital</li> <li>Qualifications</li> <li>Academic: B. Com (Marketing)</li> <li>Certified: Risk Management</li> <li>Project Management</li> </ul>					

### Item 6.1 Actions

### Non - conf

Action No.	Meeting	Agenda Item	Action Required	Responsibility	Due Date	Current Status
4	28/04/2022	7.1.3	General Manager and Manager Quality & Projects to review list and provide detail on when each policy was last reviewed and by whom.	GM/EB	ТВА	pending
8	28/07/2022	7.1.4 PEPA Update	PEPA Presentation to be arranged	NS	Dec-22	See item 7.1.1 on agenda

### Item 6.1 Action Items

### Alwyndor Management Committee – Self Assessment

Item No.	Item	Responsibility	Action	Current Status
18	Policy framework, review and confirmation of which policies sit with AMC for approval noting this framework will include CoHB policies that apply to Alwyndor.	GM	Review and implementation ongoing	Jun-23

## Alwyndor

### **Alwyndor Management Committee**

### Annual Work Plan January - December 2022

	Jan	Feb	March – Budget	April	Мау	June	July	Aug - Nil	Sep	Oct	Nov – Nil Deferred to Dec	Dec
Strategic Plan update - Against measures, outcomes achieved, progress on actions, any issues, industry developments, or risks including mitigation actions.	<b>✓</b>											
Theme: Customer Experience									Х			
Enabler: Digital and Tech					<b>√</b>				Х			
Theme: Growth					<b>√</b>							
Enabler: Marketing & Communications					<b>√</b>							
Theme: Sustainability												
Enabler: Finance												
Theme: Connecting Communities	✓											
Enabler: Partners	✓											
Enabler: People and Culture	✓											
Summary Review of Strategic Plan actions for the year and draft for following year.			х	✓								
General Manager report - relevant issues, strategic matters, environmental scanning, risks etc.	✓	✓	1	✓	✓	<b>*</b>	<b>√</b>		✓	х		x
Quarterly Performance Report	√ (Q2)			√ (Q3)			√ (Q4)			X (Q1)		
External Presenter	✓					✓						
Risk												
Review Risk Appetite Statement, policy & framework.  - Approach to identify and manage risks, capacity & capability of Quality & Risk team, review CoHB internal audit plan which includes Alwyndor.									✓			
Risk 1: Failure to meet requirements of Aged Care Act and Quality Standards.  - To include Aged Care Quality Standards & Aged Care Act, review approach to ensure compliance, current measures of performance, work of Quality & Risk team)												x
Risk 2: Failure to understand, respond to and deliver customer expectations  - To include CX development, rollout and associated measures, feedback reports etc)									<b>✓</b>			

	Month complete.
✓	Complete with no further action required.
Χ	Yet to be completed. Refer to item for date of completion and commentary.

	Jan	Feb	March – Budget	April	Мау	June	July	Aug - Nil	Sep	Oct	Nov – Nil Deferred to Dec	Dec
Risk 3: Major loss of building or disruption to essential services  - To include BCP, Disaster Recovery, Emergency Management etc									~		565	
Risk 4: Inability to operate with long term financial sustainability.												
Risk 5: Failure to protect the safety and wellbeing of employees, contractors, volunteers and visitors Work Health and Safety		<b>✓</b>										
Risk 6: Failure to protect the safety and wellbeing of residents/clients).	✓											
Risk 7: Failure of information security to prevent disruption to services, loss of data, access to sensitive information or theft of assets									~			
Risk 8: Inability to attract and retain sufficiently skilled and experienced employees and volunteers to meet expected levels of service.	<b>✓</b>											
Quality and Assurance Report	✓						✓					
Finance, budget & planning												
Review and approval of audited Annual Financial Statements including Audit Report - Attendance by External Auditor.										х		
Update on end of financial year reporting process including key risks and assumptions for end of year accounts  - Incorporating review of EOFY plan, external audit plan and attendance by an external auditor.										х		
Finance reports (quarterly) including Investment - noting opportunity for adjustments via Quarterly budget reviews & KPI report consistent with CoHB.		√ (Q2)		√ (Q3)			√ (Q4)			X (Q1)		
Budget: Review of draft operational and capital budget and update of LTFP  - To include as, environmental scanning and other considerations including alignment with LTFP.			<b>✓</b>	(APPROVAL)								
Annual Review of Investments (inc Policy & Strategy) with Ord Minnette												X

	Month complete.
✓	Complete with no further action required.
Χ	Yet to be completed. Refer to item for date of completion and commentary.



	Jan	Feb	March – Budget	April	Мау	June	July	Aug - Nil	Sep	Oct	Nov – Nil Deferred to Dec	Dec
Performance KPI's and targets – annual review			х	✓								
Review of Strategic Plan (including actions for the year)			х	✓								
Governance												
Review of AMC Performance										X Deferred to 2023		
Confirm AMC meeting dates for following year and Annual Work Plan										х		
Review of delegations									х			
Review Policy Framework											X Deferred to 2023	
Review of AMC Terms of Reference											X Deferred to 2023	
Review Annual Prudential Compliance Statement												Х

	Month complete.
✓	Complete with no further action required.
X	Yet to be completed. Refer to item for date of completion and commentary.



Item No: 7.1

Subject: General Manager Report

Date: 15 December 2022

Written by: Beth Davidson-Park

General Manager

#### **SUMMARY**

This report is to update and inform the Alwyndor Management Committee (AMC) regarding items, initiatives and issues of relevance to Alwyndor business specifically and to the aged care sector more generally.

#### RECOMMENDATIONS

That the Alwyndor Management Committee:

- 1. Notes the appointment of the City of Holdfast Bay Councillors xx and xx to the Alwyndor Management Committee.
- 2. Notes the Presentation on the Program of Experience in the Palliative Approach (PEPA)
- 3. Notes the update regarding COVID-19 impacts and responses.

### **REPORT**

### **Environmental scanning**

### 7.1.1 Appointment of City of Holdfast Bay Elected Members to the AMC.

To fulfill the Terms of Reference requirements, the Alwyndor Management Committee is represented by seven (7) independent members and two (2) City of Holdfast Bay Elected Members. The incumbents Cr Robert Snewin and Cr Susan Lonie's tenure concluded at the end of the Council term in November 2022. The new Council was sworn in on 29 November 2022. At it's meeting to be held on 13 December 2022 Council will appoint tow (2) Elected Members to the Alwyndor Management Committee. AMC will be updated at the meeting and the successful appointees will be invited to this meeting.

#### 7.1.2 PEPA Presentation

Presentation on the Program of Experience in the Palliative Approach (PEPA).

City of Holdfast Bay AMC Report No: 31/22

Sandy Pedler, Manager Clinical Quality and Bhuwan Sapkota, Clinical Nurse.

### 7.1.3 COVID-19 Update

Since our report on 27 October 2022 we have had the following positive cases:

- four (4) in residents
- thirteen (13) staff.

As at 5 December 2022 we have no cases in Residential and three (3) positive cases among staff.

As the current wave of the virus continues and we wish to limit the opportunity for the infection to enter Alwyndor, we will continue our current infection control policy until further notice ie wearing of masks, RAT requirement, do not visit for at least seven (7) days if COVID positive, symptomatic or a close contact.

### **ITEM NUMBER: 8.1**

### CONFIDENTIAL

### **General Manager Report**

Pursuant to Section 87(10) of the Local Government Act 1999 the Report attached to this agenda and the accompanying documentation is delivered to the Alwyndor Management Committee Members upon the basis that the Alwyndor Management Committee consider the Report and the documents in confidence under Part 3 of the Act, specifically on the basis that Alwyndor Management Committee will receive, discuss or consider:

d. commercial information of a confidential nature (not being a trade secret) the disclosure of which could reasonably be expected to prejudice the commercial position of the person who supplied the information, or to confer a commercial advantage on a third party; and would, on balance, be contrary to the public interest.

### Recommendation - Exclusion of the Public - Section 90(3) Order

- 1. That pursuant to Section 90(2) of the *Local Government Act 1999* Alwyndor Management Committee hereby orders that the public be excluded from attendance at this meeting with the exception of the General Manager and Staff in attendance at the meeting in order to consider Report No 32/22 in confidence.
- 2. That in accordance with Section 90(3) of the *Local Government Act 1999* Alwyndor Management Committee is satisfied that it is necessary that the public be excluded to consider the information contained in Report No: 32/22, General Manager's Report Confidential on the following grounds:
  - d. pursuant to section 90(3)(d) of the Act, the information to be received, discussed or considered in relation to this Agenda Item is commercial information of a confidential nature (not being a trade secret) the disclosure of which could reasonably be expected to confer a commercial advantage on a third party.
    - In addition, the disclosure of this information would, on balance, be contrary to the public interest. The public interest in public access to the meeting has been balanced against the public interest in the continued non-disclosure of the information. The benefit to the public at large resulting from withholding the information outweighs the benefit to it of disclosure of the information.
- 3. The Alwyndor Management Committee is satisfied, the principle that the meeting be conducted in a place open to the public, has been outweighed by the need to keep the information or discussion confidential.

### **ITEM NUMBER: 8.2**

### **CONFIDENTIAL REPORT**

### **Annual Review of Investments**

Pursuant to Section 90(2) of the Local Government Act 1999 the Report attached to this agenda and the accompanying documentation is delivered to the Alwyndor Management Committee Members upon the basis that the Alwyndor Management Committee consider the Report and the documents in confidence under Part 3 of the Act, specifically on the basis that Alwyndor Management Committee will receive, discuss or consider:

d. commercial information of a confidential nature (not being a trade secret) the disclosure of which could reasonably be expected to prejudice the commercial position of the person who supplied the information, or to confer a commercial advantage on a third party; and would, on balance, be contrary to the public interest.

Recommendation - Exclusion of the Public - Section 90(3) Order

- 1. That pursuant to Section 90(2) of the *Local Government Act 1999* Alwyndor Management Committee hereby orders that the public be excluded from attendance at this meeting with the exception of the General Manager and Staff in attendance at the meeting in order to consider Report No: 33/2022 in confidence.
- 2. That in accordance with Section 90(3) of the *Local Government Act 1999* Alwyndor Management Committee is satisfied that it is necessary that the public be excluded to consider the information contained in Report No: 33/2022, Annual View of Investments on the following grounds:
  - d. pursuant to section 90(3)(d) of the Act, the information to be received, discussed or considered in relation to this Agenda Item is commercial information of a confidential nature (not being a trade secret) the disclosure of which could reasonably be expected to confer a commercial advantage on a third party.
    - In addition, the disclosure of this information would, on balance, be contrary to the public interest. The public interest in public access to the meeting has been balanced against the public interest in the continued non-disclosure of the information. The benefit to the public at large resulting from withholding the information outweighs the benefit to it of disclosure of the information.
- 3. The Alwyndor Management Committee is satisfied, the principle that the meeting be conducted in a place open to the public, has been outweighed by the need to keep the information or discussion confidential.