



Alwyndor Management Committee

NOTICE OF MEETING

Notice is hereby given that a meeting of the Alwyndor Management Committee will be held in the Boardroom, Alwyndor, 52 Dunrobin Road, Hove.

Thursday 29 June 2023 at 6.30pm

Roberto Bria
CHIEF EXECUTIVE OFFICER

AGENDA

Alwyndor Management Committee Agenda

1. OPENING

The Chairperson, Mr K Cheater will declare the meeting open at 6.30 pm.

2. KAURNA ACKNOWLEDGEMENT

We acknowledge Kurna people as the traditional owners and custodians of this land.

We respect their spiritual relationship with country that has developed over thousands of years, and the cultural heritage and beliefs that remain important to Kurna People today.

3. APOLOGIES

3.1 Apologies received

3.2 Absent

4. DECLARATION OF INTEREST

If a Committee Member has an interest (within the terms of the Local Government Act 1999) in a matter before the Committee, they are asked to disclose the interest to the Committee and provide full and accurate details of the relevant interest. Committee Members are reminded to declare their interest before each item. Attachment 1 – Register of Interests

5. CONFIRMATION OF MINUTES

5.1 Minutes of the Previous Meeting

Motion

That the Public and Confidential minutes of the Alwyndor Management Committee held on 11 May 2023 be taken as read and confirmed.

6. REVIEW OF ACTION ITEMS

6.1 Action Items

6.2 Annual Work Plan 2023

7. REPORTS/ITEMS OF BUSINESS

7.1 General Manager's Report (Report No: 12/23)

7.2 Appointment of Office Bearer – Chair (Report No: 15/23)

8. CONFIDENTIAL**8.1 General Manager's Report – Confidential (Report No: 13/23)**

Pursuant to Section 87(10) of the Local Government Act 1999 the Report attached to this agenda and the accompanying documentation is delivered to the Alwyndor Management Committee Members upon the basis that the Alwyndor Management Committee consider the Report and the documents in confidence under Part 3 of the Act, specifically on the basis that Alwyndor Management Committee will receive, discuss or consider:

- d. commercial information of a confidential nature (not being a trade secret) the disclosure of which could reasonably be expected to prejudice the commercial position of the person who supplied the information, or to confer a commercial advantage on a third party; and would, on balance, be contrary to the public interest.**

8.2 Alwyndor Budget 2023/24 – Confidential (Report No: 14/23)

Pursuant to Section 87(10) of the Local Government Act 1999 the Report attached to this agenda and the accompanying documentation is delivered to the Alwyndor Management Committee Members upon the basis that the Alwyndor Management Committee consider the Report and the documents in confidence under Part 3 of the Act, specifically on the basis that Alwyndor Management Committee will receive, discuss or consider:

- d. commercial information of a confidential nature (not being a trade secret) the disclosure of which could reasonably be expected to prejudice the commercial position of the person who supplied the information, or to confer a commercial advantage on a third party; and would, on balance, be contrary to the public interest.**

9. URGENT BUSINESS – Subject to the Leave of the Meeting**10. DATE AND TIME OF NEXT MEETING**

The next meeting of the Alwyndor Management Committee will be held on Thursday 27 July 2023 in the Hub, Alwyndor Aged Care, 52 Dunrobin Road, Hove or via audio-visual telecommunications.

11. CLOSURE

ROBERTO BRIA
CHIEF EXECUTIVE OFFICER



ITEM 4
ATTACHMENT 1

Committee Members - Register of Interests

The purpose of this register is to effectively identify, disclose and manage any actual, potential or perceived conflicts of interest in order to protect the integrity of Alwyndor Management Committee and manage risk.

Name of Committee Member	Description of interest	Date when disclosure given to the Committee	Steps to be taken by the Committee for dealing with any conflicts of interest.	Actions to be taken by the Committee Member to address any actual or perceived conflict of interest.
Kim Cheater	Board and Committee Appointments <ul style="list-style-type: none"> Chair, South Australian Museum Chair, Advisory Board, Southern Cultural Immersion (Karna owned business operating Living Karna Cultural Centre at Warriparinga) Advisory Board, SARA Group (and Chair of Audit, Risk and IT Committee) Council Member, Flinders University of South Australia Chair, Advisory Board, Flinders University College of Government, Law & Business Independent Chair, Audit Risk Finance and Investment Committee, Minda Inc Board Member, ReturntoWorkSA Board of RAA Group Board of RAA Insurance Qualifications <ul style="list-style-type: none"> Fellow, Australian Institute of Company Directors Fellow, Chartered Accountants Australia and NZ Bachelor Economics (Major Accounting), Flinders University 	15/12/2022	If actual or perceived conflict of interest arises Member will not take part in meeting or vote on matters	If actual or perceived conflict of interest arises Member will not take part in meeting or vote on matters

Name of Committee Member	Description of interest	Date when disclosure given to the Committee	Steps to be taken by the Committee for dealing with any conflicts of interest.	Actions to be taken by the Committee Member to address any actual or perceived conflict of interest.
	Noting: My wife is the Member for Boothby in the Australian House of Representatives.			
Cr Susan Lonie	Board and Committee Appointments <ul style="list-style-type: none"> Member of Holdfast Bay Council. Alwyndor Management Committee. Qualifications <ul style="list-style-type: none"> Qualifications Bachelor of Nursing, Graduate Diploma in Intensive Care Nursing and Bachelor of Laws (Hons). (Please note I am not currently a Registered Nurse.) 			
Cr Robert Snewin	Board and Committee Appointments <ul style="list-style-type: none"> GDCC Board and Chairman of Sponsorship and Fundraising Treasurer of the Rural Media Communicators SA/NT Councillor at the Royal Agricultural and Horticultural Society of SA Member of Holdfast Bay Council. Alwyndor Management Committee Qualifications <ul style="list-style-type: none"> Dip. Marketing and FAICD 			

Name of Committee Member	Description of interest	Date when disclosure given to the Committee	Steps to be taken by the Committee for dealing with any conflicts of interest.	Actions to be taken by the Committee Member to address any actual or perceived conflict of interest.
Trudy Sutton	Board and Committee Appointments <ul style="list-style-type: none"> Member ACHSM Australian College Health Services Member Lift Consumer Advisory Committee Member COTA Qualifications <ul style="list-style-type: none"> Registered nurse 			
Judy Searle	Board and Committee Appointments <ul style="list-style-type: none"> Gold Coast Hospital and Health Service Board (GCHHS) – Deputy Chair and member Southern Adelaide Local Hospital Network (SALHN) Governing Board - member Health Performance Council (South Australia) - Deputy Chair and member Queensland Civil and Administrative Tribunal - Medical Practitioner Panel - assessor Griffith University School of Medicine – Professor Qualifications <ul style="list-style-type: none"> Graduate – Australian Institute of Company Directors Fellow (ret) – Royal Australian and New Zealand College of Obstetricians and Gynaecologists 			

Name of Committee Member	Description of interest	Date when disclosure given to the Committee	Steps to be taken by the Committee for dealing with any conflicts of interest.	Actions to be taken by the Committee Member to address any actual or perceived conflict of interest.
	<ul style="list-style-type: none"> Member - Women on Boards 			
Julie Bonnici	Board and Committee Appointments <ul style="list-style-type: none"> Board member Meals on Wheels Australia MD and Franchisee Bakers Delight Kurralta Park Qualifications <ul style="list-style-type: none"> GAICD MBA Post Grad Cert – Health Sc. Bach Applied Science – OT 			
Jo Cottle	Board and Committee Appointments <ul style="list-style-type: none"> Work for Carers SA – Carers SA utilises Alwyndor’s services for residential respite and in home respite services – all via short term contracts at market rates Chair of NFP Discussion Group – Chartered Accountants Australia & NZ Director of Careworks SA & NT (a small SA NFP) Qualifications <ul style="list-style-type: none"> Fellow, Chartered Accountants Australia and NZ Graduate – Australian Institute of Company Directors 			

Name of Committee Member	Description of interest	Date when disclosure given to the Committee	Steps to be taken by the Committee for dealing with any conflicts of interest.	Actions to be taken by the Committee Member to address any actual or perceived conflict of interest.
	<ul style="list-style-type: none"> Bachelor of Commerce and Bachelor of Business (Commercial Law) 			
Lorraine Sheppard	Board and Committee Appointments <ul style="list-style-type: none"> Finance Committee, Royal Flying Doctor Service – Central ops Deputy Chair and director, Australian Nursing and Midwifery Accreditation council Qualifications <ul style="list-style-type: none"> B App Sc (Physiotherapy) MBA PhD GAICD 			
Kevin Whitford	Board and Committee Appointments <ul style="list-style-type: none"> Committee Member, Consumer Advisory Panel, Calvary Central Districts Hospital Qualifications <ul style="list-style-type: none"> Academic: B. Com (Marketing) Certified: Risk Management Project Management 			

Item 6.1 – Action items

Non – confidential

Action No.	Meeting	Agenda Item	Action Required	Responsibility	Due Date	Current Status
4	28/04/2022	7.1.3 Policy review	General Manager and Manager Quality & Projects to review list and provide detail on when each policy was last reviewed and by whom.	GM/EB	June 2023	On agenda for 29 June AMC Agenda Item 8.1.7

AMC Actions

Alwyndor Management Committee Self Assessment Action list				
Item No.	Item	Responsibility	Action	Current Status
18	Policy framework, review and confirmation of which policies sit with AMC for approval noting this framework will include CoHB policies that apply to Alwyndor.	GM	Review and implementation ongoing	On agenda for 29 June AMC Agenda Item 8.1.7

Alwyndor Management Committee

Annual Work Plan January - December 2023

	Jan - Nil	Feb	March (Budget)	April	May	June	July	Aug - Nil	Sep	Oct	Nov	Dec - Nil
*Strategic Plan update - Against measures, outcomes achieved, progress on actions, any issues, industry developments, or risks including mitigation actions. <i>*Timeline to be added when new Strategic Plan developed</i>									X			
General Manager report - relevant issues, strategic matters, environmental scanning, risks etc.		✓	✓	✓	✓	X	X		X	X	X	
Quarterly Performance Report		✓ (Q2)			✓ (Q3)		X (Q4)			X (Q1)		
External Presenter							X		X			
Risk												
Review Risk Appetite Statement, policy & framework. - Approach to identify and manage risks, capacity & capability of Quality & Risk team, review CoHB internal audit plan which includes Alwyndor.									X			
Risk 1: Failure to meet requirements of Aged Care Act and Quality Standards. - To include Aged Care Quality Standards & Aged Care Act, review approach to ensure compliance, current measures of performance, work of Quality & Risk team)											X	
Risk 2: Failure to understand, respond to and deliver customer expectations - To include CX development, rollout and associated measures, feedback reports etc)									X			
Risk 3: Major loss of building or disruption to essential services - To include BCP, Disaster Recovery, Emergency Management etc									X			
Risk 4: Inability to operate with long term financial sustainability.											X	
Risk 5: Failure to protect the safety and wellbeing of employees, contractors, volunteers and visitors Work Health and Safety -						X						

	Month complete.
✓	Complete with no further action required.
X	Yet to be completed. Refer to item for date of completion and commentary.

	Jan - Nil	Feb	March (Budget)	April	May	June	July	Aug - Nil	Sep	Oct	Nov	Dec - Nil
Risk 6: Failure to protect the safety and wellbeing of residents/clients).			✓									
Risk 7: Failure of information security to prevent disruption to services, loss of data, access to sensitive information or theft of assets									X			
Risk 8: Inability to attract and retain sufficiently skilled and experienced employees and volunteers to meet expected levels of service.			✓									
Quality and Assurance Report							X					
Finance, budget & planning												
Review and approval of audited Annual Financial Statements including Audit Report - Attendance by External Auditor.									X			
Update on end of financial year reporting process including key risks and assumptions for end of year accounts - Incorporating review of EOFY plan, external audit plan and attendance by an external auditor.									X			
Finance reports (quarterly) including Investment - noting opportunity for adjustments via Quarterly budget reviews & KPI report consistent with CoHB.		✓ (Q2)			✓ (Q3)		X (Q4)			X (Q1)		
Budget: Review of draft operational and capital budget and update of LTFP - To include as, environmental scanning and other considerations including alignment with LTFP.			X			X (APPROVAL)						
Annual Review of Investments (inc Policy & Strategy) with Ord Minnette											X	
Performance KPI's and targets – annual review				✓								
Review of Strategic Plan (including actions for the year)				✓								
Governance												
Review of AMC Performance										X		
Confirm AMC meeting dates for following year and Annual Work Plan										X		

	Month complete.
✓	Complete with no further action required.
X	Yet to be completed. Refer to item for date of completion and commentary.

	Jan - Nil	Feb	March (Budget)	April	May	June	July	Aug - Nil	Sep	Oct	Nov	Dec - Nil
Review of delegations									X			
Review Policy Framework											X	
Review of AMC Terms of Reference											X	
Review Annual Prudential Compliance Statement											X	

	Month complete.
✓	Complete with no further action required.
X	Yet to be completed. Refer to item for date of completion and commentary.

Item No: 7.1

Subject: **General Manager Report**

Date: 29 June 2023

Written by: Beth Davidson-Park
General Manager

SUMMARY

This report is to update and inform the Alwyndor Management Committee (AMC) regarding items, initiatives and issues of relevance to Alwyndor business specifically and to the aged care sector more generally.

RECOMMENDATIONS

That the Alwyndor Management Committee:

- 1. Note Alwyndor Residential reaccreditation until April 2026.**
 - 2. Note that the City of Holdfast Bay reappointed Kim Cheater to the Alwyndor Management Committee.**
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REPORT

Environmental scanning

7.1.1 Reaccreditation Update

As previously advised at the March AMC meeting, Alwyndor Residential underwent an accreditation review from 14 to 16 March 2023.

Excerpts from the letter of reaccreditation are as follows (Full letter available if requested):

'The performance report dated 28 April 2023 details the Commission's assessment of your performance, in respect of the Service, against the Aged Care Quality Standards (Quality Standards) located in Schedule 2 of the Quality of Care Principles 2014. The Service was found non-compliant with five of the 42 requirements, relating to three of the eight Quality Standards. In coming to a finding of compliance, evidence documented in the site audit report and the assessment team's findings were considered.

The performance report identified consumers and their representatives interviewed during the site audit were satisfied consumers are treated with dignity and respect, and

supported to make informed choices about care and services to live the life they choose. Consumers reported feeling safe and comfortable in the environment, supported to give feedback and engaged in processes to address complaints, and were confident they received quality care and services from knowledgeable and caring staff within a well-run organisation.

An accreditation period of three years is appropriate and reflective of the overall satisfaction of consumers and representatives expressed through their feedback and the Service's compliance history.

The provider's response received on 13 April 2023 acknowledged potential for improvement in relation to wound documentation and incident reporting, providing evidence of improvement activities being undertaken to rectify the issues. However, the provider did not agree with the assessment team's findings of deficiencies relating to care planning or delivery of care in relation to behaviour management, use of chemical restraint, falls prevention strategies, and assessment of wounds.

The provider's response indicates a willingness to take necessary actions to return to compliance and ensure consumers receive safe and effective quality care. Based on the approved provider's response and the Service's demonstrated commitment to action deficits identified, a period of three years accreditation is appropriate'.

Although (as noted) we did not agree with all of the assessment commentary the resident feedback and satisfaction is great feedback and the overall outcome is positive for the team. We now continue to implement our Continuous Improvement Plan d will report to the ACQSC regrading out progress by 31 August 2023. The Plan was reviewed by the ACQSC assessors however without full implementation some of the improvements were not considered.

We have now received our certified reaccreditation until 28 April 2026.

7.1.2 Reappointment of Kim Cheater

As advised by Roberto Bria via email on Thursday 22 June 2023 Kim Cheater has been reappointed to the Alwyndor Management Committee (AMC).

Whilst Kim's term as a member of AMC now continues until June 2026 we are required to elect a Chair from within the AMC (excluding the elected members on AMC).

Nominations will therefore be called at the AMC meeting to be held on Thursday 29 June 2023. AMC will then determine its recommendation for Chair to Council.

Item No: **7.2**

Subject: **APPOINTMENT OF CHAIR**

Date: 29 June 2023

Written By: Beth Davidson-Park
General Manager

SUMMARY

The term of Chair currently held by Kim Cheater expires 30 June 2023. As detailed in its Terms of Reference, the Alwyndor Management Committee (AMC) is required to nominate a Chairperson from amongst the AMC Members (not including Elected Members of the City of Holdfast Bay) for consideration and approval of appointment by Council.

RECOMMENDATION

That the Alwyndor Management Committee:

- 1. Declares the position of Chair vacant and appoints the General Manager to act as the Returning Officer for the election of the Chair.**
 - 2. Supports _____ to the position of Chair for the year ending 30 June 2026 and that Council be requested to approve this recommendation.**
-

REPORT

As detailed in its Terms of Reference the Alwyndor Management Committee (AMC) is required to appoint Office Bearers ie Chair from amongst the AMC (with the exception of the Elected Members who are ineligible to nominate).

The incumbent office bearers are eligible for reappointment at the expiry of their term and Kim Cheater has indicated his intent to nominate to stand for reappointment to position of Chair.

Any independent AMC members may express their interest in the role prior to the AMC meeting or declare their interest at the meeting. Consistent with the City of Holdfast Bay meeting procedures the General Manager will assume the Chair whilst the election process is undertaken and the successful Member will then assume the Chair.

ITEM NUMBER: 8.1

CONFIDENTIAL

General Manager Report

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- d. **commercial information of a confidential nature (not being a trade secret) the disclosure of which could reasonably be expected to prejudice the commercial position of the person who supplied the information, or to confer a commercial advantage on a third party; and would, on balance, be contrary to the public interest.**

Recommendation – Exclusion of the Public – Section 90(3) Order

1. **That pursuant to Section 90(2) of the *Local Government Act 1999* Alwyndor Management Committee hereby orders that the public be excluded from attendance at this meeting with the exception of the General Manager and Staff in attendance at the meeting in order to consider Report No 13/23 in confidence.**
2. **That in accordance with Section 90(3) of the *Local Government Act 1999* Alwyndor Management Committee is satisfied that it is necessary that the public be excluded to consider the information contained in Report No: 13/23, General Manager's Report - Confidential on the following grounds:**
 - d. **pursuant to section 90(3)(d) of the Act, the information to be received, discussed or considered in relation to this Agenda Item is commercial information of a confidential nature (not being a trade secret) the disclosure of which could reasonably be expected to confer a commercial advantage on a third party.**

In addition, the disclosure of this information would, on balance, be contrary to the public interest. The public interest in public access to the meeting has been balanced against the public interest in the continued non-disclosure of the information. The benefit to the public at large resulting from withholding the information outweighs the benefit to it of disclosure of the information.
3. **The Alwyndor Management Committee is satisfied, the principle that the meeting be conducted in a place open to the public, has been outweighed by the need to keep the information or discussion confidential.**

CONFIDENTIAL

Alwyndor Budget 2023/24

Pursuant to Section 87(10) of the Local Government Act 1999 the Report attached to this agenda and the accompanying documentation is delivered to the Alwyndor Management Committee Members upon the basis that the Alwyndor Management Committee consider the Report and the documents in confidence under Part 3 of the Act, specifically on the basis that Alwyndor Management Committee will receive, discuss or consider:

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Recommendation – Exclusion of the Public – Section 90(3) Order

1. **That pursuant to Section 90(2) of the *Local Government Act 1999* Alwyndor Management Committee hereby orders that the public be excluded from attendance at this meeting with the exception of the General Manager and Staff in attendance at the meeting in order to consider Report No 14/23 in confidence.**
2. **That in accordance with Section 90(3) of the *Local Government Act 1999* Alwyndor Management Committee is satisfied that it is necessary that the public be excluded to consider the information contained in Report No: 14/23, Alwyndor Budget 2023/24 - Confidential on the following grounds:**
 - d. **pursuant to section 90(3)(d) of the Act, the information to be received, discussed or considered in relation to this Agenda Item is commercial information of a confidential nature (not being a trade secret) the disclosure of which could reasonably be expected to confer a commercial advantage on a third party.**
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3. **The Alwyndor Management Committee is satisfied, the principle that the meeting be conducted in a place open to the public, has been outweighed by the need to keep the information or discussion confidential.**